

NORTH CAROLINA LIBRARY ASSOCIATION SECTION AND ROUND TABLE BIENNIAL REPORTS

CHILDREN'S SERVICES SECTION

It has been a busy and productive biennium for the Children's Services Section:

1. A portable display illustrating the range of children's services in North Carolina was created for use at the regional White House Conferences.
2. CSS took an active role at the 1990 NCASL Biennial Conference, presenting an ALA Notables Showcase that drew three hundred people.
3. *Reel Readers*, a CSS publication authored by members Rebecca Taylor, Mary Lou Rakow, and Gail Terwilliger and illustrated by Margaret Miles, has been a best seller for the section. *Reel Readers* suggests theme programs that integrate books, activities, and quality films.
4. CSS held a follow-up to last biennium's successful "Changing Needs... Changing Behaviors Part I". "Changing Needs... Changing Behaviors Part II" was held May 6-7, 1991, at the Browns Summit Camp and Conference Center. The goal was to provide a program to give professional youth services librarians the tools necessary to determine the needs of their communities and to develop specific strategies to meet these needs. Featured speakers included Julie Cummins, Coordinator of Children's Services for New York Public Library; Pat Feeham of the University of South Carolina; and North Carolina's own Pauletta

Bracy, Marilyn Miller, Rebecca Taylor, Penny Hornsby, Dave Ferguson, and Diana Young.

5. The Bylaws Committee worked on updating the section's bylaws.
6. Three events were planned for the 1991 NCLA Biennial Conference: the children's author/illustrator breakfast featuring Jose Aruego; an evening reception at the High Point Theater Gallery cosponsored with the Round Table on the Status of Women and featuring ALA Notables award-winning musician, Timmy Abell; and a booktalking program entitled "Talk Those Books Off the Shelf."
7. With NCASL, CSS has been working on establishing a North Carolina Children's Book Award. The list of twenty nominated titles will be distributed at the 1991 NCLA Biennial Conference. Children will vote in Spring 1992 for their favorite book from the list and the first award will be presented in Fall 1992.

—Patricia Siegfried

COLLEGE AND UNIVERSITY SECTION

The College and University Section has been active these past two years with several well-received workshops.

In May 1990 the spring workshop was entitled "Networking: the Challenge of Working Together." Russ Moxley, Director of Leadership Technologies at the Center for Creative Leadership, was the presenter and facilitator. In the course of the day we envisioned our ideal library (without budget, people, or staffing constraints) and how we and the users could work together to create this library. During the afternoon we focused on how to build networks with those on whom we depend, and who depend upon us if we are to make the ideal library a reality. During lunch Barbara Baker, president of NCLA, brought greetings and news from the association. Dr. Jerry Campbell, Vice-Provost for Library Affairs and University Librarian at Duke University, was the luncheon speaker.

In his inimical way he challenged us with his talk "Fillet of a Fenny Snake, in the Caldron Boil and Bake... Brewing a New Age Library."

This past April we again returned to our "favorite" meeting site, Elon College, for a workshop on "Creative Learning Designs for Librarians and Library Users." Dr. Becky Murray, Professor of Education at Meredith College, started the day by helping us look at and understand how people learn. Dr. Henry Sanoff, Professor of Architecture at NC State University, helped us look at buildings, the physical layout and design of facilities, and hindrances to user services which need to be considered. Three afternoon speakers led us to think about practical applications of creative learning designs:

In the classroom setting — Dr. Barbara Cary, Professor of Education, Mars Hill College;

In public services — Becky Kornegay, Reference Librarian, Western Carolina University; Through computers — Rich Hines, Visiting Librarian, Duke University.

Closing out the day, Kathleen Jackson, Head of the Catalog Department at Duke University and her colleague William Slebos of Duke University Creative Learning Center, led participants through an experiential learning exercise requiring reliance upon group planning and teamwork to reach the goal.

At the 1989 NCLA Biennial Convention the Section agreed to a trial sponsorship of a bibliographic instruction interest group. A committee was formed, chaired by Kathy Crowe (Reference Librarian, UNC-G), to assess interest and to offer a workshop. A statewide workshop was planned for February 1990 and offered at two different locations. The session, "Active Teaching and Learning," was led by Cerise Oberman, well-known author and speaker on bibliographic instruction. Some sixty people participated in this interest group. Members voted by a mail ballot to change the Section's bylaws to create this interest group. A second workshop was held in early spring 1991 on "Instructional Design for Bibliographic Instruction," with over fifty participants.

The officers of the College and University Section were: Susan Squires (Meredith) Vice-Chair/Chair Elect; Wanda Cason (Wake

Forest) Secretary/Treasurer; Kathleen Jackson (Duke) and Melissa Cain (U.N.C.- Chapel Hill) Directors; John Payne (Mars Hill) Membership Committee Representative; Al Jones (Elon College) Representative to Editorial Board *North Carolina Libraries*/Publicity; Kathy Crowe (UNC-G) Chair, Bibliographic Interest Group (non-voting); and Martha Ransley (UNC-G) chair.

—Martha Ransley

DOCUMENTS SECTION

The Documents Section held three workshops during the biennium. "The United States Census Bureau and the North Carolina State Data Center: Statistical Products for the 1990's" was held on May 18, 1990 at the McKimmon Center in Raleigh. Kenneth Wright of the United States Census Bureau discussed the products that will be available from the 1990 Census. Francine Stephenson of the North Carolina State Data Center discussed her agency's role in disseminating statistical information. Evan Anderson, also from the North Carolina State Data Center, described the LINC database.

"Technical Literature Collections in North Carolina: Awareness and Access" was held on November 9, 1990 at the McKimmon Center in Raleigh. Sandra Rigby of the National Technical Information Service described her agency's publications and their distribution. Lisa Abbott from North Carolina State University discussed the technical report collections available at D. H. Hill Library. Tony Pollard of the North Carolina Science and Technology Research Center described the research and document delivery services available through his organization. Dawn Hubbs from Atkins Library at University of North Carolina at Charlotte described the Local Public Document Room Program administered by the United States Nuclear Regulatory Commission.

"GPO CD-ROMS: 1987 Economic Census, National Trade Data Bank" was held on May 10, 1991 in Chapel Hill. Kenneth Wright of the United States Census Bureau demonstrated the 1987 Economic Census CD-ROM product. Rikki Mangrum from Davis Library at the University of North Carolina



NCLA President Barbara Baker convenes the First General Session.

discussed workstation requirements and installation procedures for CD-ROM products. Laura Merchant of the United States International Trade Administration demonstrated the *National Trade Data Bank* CD-ROM.

The program planned for the Biennial Conference in High Point on November 15, 1991, is a panel discussion, "GPO Electronic Products: Promise and Problems," moderated by Ridley Kessler. Panelists include Dan Barkley from Wake Forest University, Marie Clark from Duke University, Mike Moyer from the Public Library of Charlotte and Mecklenburg County, Joel Sigmon from the State Library of North Carolina, and Suzanne Wise from Appalachian State University.

The State Library's North Carolina Depository System continued to grow during the biennium. There are currently 24 depository libraries in the state. In 1989/90 over 78,000 documents were distributed to depository libraries and in 1990/91 approximately 70,000 documents were distributed. A logo was developed by the Clearinghouse to help libraries publicize their collections. Jack McGeachy continues to serve as the Documents Section Representative on the North Carolina Depository System Advisory Board.

The Documents Section forwarded two resolutions to NCLA concerning the use of alkaline paper by publishers and for NCLA publications. The section also supported two bills which were enacted during the 1991 session of the North Carolina General Assembly. One bill mandates that designated state publications are printed on alkaline paper, and the other bill transferred the authority for state agency publication manuals from the Department of Administration to the State Library.

The Documents Section Executive Board wrote an issues paper for the North Carolina Governor's Conferences on Library and Information Services. The paper contained eight basic issues, and several members of the section attended regional meetings throughout the state. A single resolution based on some of the issues was adopted at several regional meetings.

The Docket, Newsletter of the Documents Section of the North Carolina Library Association, was published regularly during the biennium. Cheryl McLean resigned as editor in 1989 and Margaret Brill assumed her duties in 1990. The frequency of the newsletter was changed from quarterly to semi-annual with the Summer 1991 issue. The newsletter continues to be

a forum for ideas and issues relating to depository libraries.

Officers for the biennium are listed below:

1989-1990

Robert Gaines, Chair
Arlene Hanerfeld, Vice-Chair/
Chair-Elect
Lisa Abbott, Secretary/Treasurer
Lisa Dalton, North Carolina
Libraries Editorial Staff
Representative

1990-1991

Arlene Hanerfeld, Chair
Araby Greene, Vice-Chair/
Chair-Elect
Linda Frank, Secretary/Treasurer
Lisa Dalton, North Carolina
Libraries Editorial Staff
Representative

— Arlene Hanerfeld

ROUNDTABLE FOR ETHNIC MINORITY CONCERNS

During the 1989-91 biennium, REMCo focused on the theme of developing leadership skills and creating leadership opportunities for ethnic minority librarians. Projects for the biennium included (1) development of a recruiting brochure targeted at minorities, (2) sponsorship of a workshop related to our theme, and (3) observance of a regular publication schedule for the section newsletter.

Our workshop entitled, "Managing Communications and Conflict in the Workshop" was held on Friday, November 2, 1990 at Forsyth County Public Library. Dr. Susan Leonard, a psychologist with Manogian Psychological Associates, Winston-Salem; and Nita Sims, Training Officer for Forsyth County were the workshop leaders.

The workshop was free to REMCo members and time was provided for the membership to share ideas about future directions for the Roundtable. Topics suggested for future workshops included (1) building team relationships in the workplace, (2) grant proposal writing, (3) professional/paraprofessional relationships, and (4) minority recruitment for library schools and the workplace.

Kaycee Hale, Executive Director of the Resource & Center of the Fashion Institute of Design & Merchandising, Los Angeles, CA., was featured by REMCo at the NCLA Biennial Conference on Thursday, November 14, 1991 at 4:00 PM. Kaycee's topic was "Dynamic Library Leadership — From Self To Service."

The second biennial Roadbuilders Award was presented at the REMCo program. The award recognizes ethnic minority librarians who have made significant contri-

butions to librarianship and have served as role models for other practicing and/or potential ethnic minority librarians. The recipients were NELL WRIGHT ALFORD (posthumously) for her early efforts in training school librarians, increasing literacy among adults and children, and planning outreach programs on behalf of but not limited to the African-American community; OPHELIA IRVING for her achievements in the area of special librarianship specifically as it related to her activities at the North Carolina State Library; LOU DeVONNE SAUNDERS for her achievements in public librarianship and the creativity exhibited in working with at-risk groups particularly in the area of literacy; and LINDA SIMMONS-HENRY for her achievements in academic librarianship and the outstanding effort made to the continuation of African-American heritage and culture.

Ms. Hale and the Roadbuilders Award recipients were honored at a reception following the REMCo program at Top of the Mart.

Our newsletter is published twice a year, fall and spring. The recruitment brochure will remain a project of the Roundtable during the next biennium.

— Renee F. Stiff

NORTH CAROLINA ASSOCIATION OF SCHOOL LIBRARIANS

The most exciting event of the current Biennium is the creation of the North Carolina Children's Book Award. This has been achieved by the work over several years of the Children's Services Section and NCASL. Pat Siegfried of CSS and Peggy Olney of NCASL have combined ideas from the two groups of public and school librarians to come up with an exciting opportunity to promote books and reading with primary-grade students.

We have been fortunate to have a number of leading children's authors present at our conferences. In 1990, Newberry winner, Patricia MacLachlan spoke at our Author's Luncheon and Nancy Polette, author and educator, presented a one-day workshop to more than three hundred librarians and teachers. For the 1991 conference, young adult author Alden Carter is the luncheon speaker.

The theme of the 1990 biennial work conference was "Decade of Power" with conference sessions focusing on upgrading the skills of school library media coordinators for the demands of the '90s. Since technology plays a big part in the life of every school library media

coordinator, sessions on automation of circulation and card catalogs, use of CD-ROMs and laserdiscs, and how to integrate computer skills into the curriculum were popular topics.

Media coordinators throughout North Carolina celebrated School Library Media Day each April with great enthusiasm as visiting authors and storytellers greeted students, and as students became their favorite book characters for a day. Proclamations from the mayor and special treats from parents made this day one that children will long remember. The poster contest that NCASL's School Library Media Day committee initiated in 1991 brought hundreds of entries and fame across the state for the winners.

When the Battle of the Books was begun early in the eighties in Region 2 it was a good way to promote reading in the middle grades. During the biennium, this program became an official part of NCASL, and now there are battles each spring from the mountains to the coast. NCASL's Battle of the Books committee has distributed manuals to each school system and has many orders from both school and public libraries. The book list includes both new and old classics and has been a big hit with students and teachers.

During the biennium, budget problems made our jobs as school library media coordinators especially difficult. We found the pressing need to communicate more frequently and more forcefully with boards of education, legislators, and congressional members to let them know what we do to make education work and to let them know that it is school library media coordinators who make technology work. We made trips to Raleigh, to Washington, and to the local court house and the central administration office to give our message. At this time the future of budget allotments for media and technology, and for adequate staffing remains as uncertain as the economy.

Each biennium we see new faces and new ideas in NCASL, but one thing remains constant - we are getting better and better! We look forward to great programs and great conferences in the years ahead as we continue to work on our goal of supporting the school library media coordinators of North Carolina and helping them do their jobs better.

— Laura Benson

INTELLECTUAL FREEDOM COMMITTEE

Workshops, Programs, Lectures, & Related Activities:

IFC members conducted workshops and in-service training on intellectual freedom.

— IFC co-sponsored a pre-conference workshop on intellectual freedom at NCLA Biennial Conference in Charlotte.

— Chairman conducted 42 workshops and made presentations to civic and professional groups in-state as well as out-of-state sites including Washington, D.C.; Phoenix, AZ; Santa Fe, NM; Houston, TX; Rome, Jekyll Island, and Atlanta, GA; Lansing & Detroit, MI; Providence, RI; Chicago, IL (ALTA); Charleston, WV; Nashville, TN (SELA); Southern Festival of Books; Virginia Beach, VA; Lexington, KY; and New Orleans, LA.

— Chairman played roles with The Not-Quite-Ready-For-Prime-Time Players sponsored by ALA Committee on Professional Ethics in Chicago and Atlanta.

— Chairman participated in question/answer conference calls with a sixth grade class in Pearl, Mississippi.

— Chairman was interviewed on radio, television and in newspapers on topics of censorship, NEA controversy, confidentiality, Pentagon Press Corps Guidelines, investigation of Arab-Americans by FBI, ALA vs. Thornburgh, FBI Library Awareness Program.

— Chairman was guest lecturer in classes on editorial writing, broadcasting, political science, medicine, English, and education.

— In cooperation with People for the American Way in North Carolina, participated in: Re-enactment of the Greensboro Sit-Ins, 30th anniversary with symposium; An Evening with Richard Dreyfuss in Chapel Hill; Voter Education Project; Rally for Reproductive Freedoms; "Comments and Reflections on the Value of Expression," symposium on NEA controversy; luncheon with the Honorable John Buchanan, Chairman of People for the American Way; Students for Equal Justice symposium; An Evening with Kathleen Turner in Winston-Salem; maintained 800-number Censorship Hotline for reporting censorship attempts; speakers bureau; development of "Proclamation Against Discrimination"; published *School Censorship in North Carolina: Conflict in the Classroom*, survey of NC English and social studies educators; published *Censorship and Sex-Education: A Survey of North Carolina Health Educators*; dinner with Art Kropp,

President, People for the American Way.

— Chairman reported to NCLA Executive Board and at Intellectual Freedom Round Table "Roll Call of the States" in Chicago and Atlanta.

— Chairman followed state legislation (H.B. 160 which would prohibit dissemination of sadistic videos to minors; HB 473 which would add tenets of the Library Bill of Rights to public library law testified at House hearings; NC Supreme Court rulings on Channel One which made Whittle program legal in NC).

— Chairman wrote op-ed articles and letters to editor for several state newspapers.

— Chairman formulated bibliography on professional ethics for use by ALA Committee on Professional Ethics.

— Chairman contributed to educational modules developed by ALA/IFC on confidentiality of library records.

— Chairman elected as delegate to Governor's Conference on Libraries and Information Services; resolution on freedom of access to information approved and went to White House Conference as priority item.

— IFC will co-sponsor luncheon at NCLA Biennial Conference with Judith F. Krug, Director, ALA Office for Intellectual Freedom, as speaker.

— IFC in cooperation with SIRS, Inc. will present the NCLA/SIRS Intellectual Freedom award at the Biennial Conference in High Point. SIRS will provide a \$500 award to the recipient and \$500 to the library of the recipient's choice. The IFC will provide plaque to the recipient. This will be the 10th anniversary of the NCLA/SIRS Intellectual Freedom Award.

2. Intellectual Freedom Incidents Investigated /Handled /Referred:

Responded to 106 requests for information and advice in North Carolina in:

Asheboro, Asheville, Boone, Burlington, Carthage, Chapel Hill, Charlotte, Concord, Davidson, Deep Run, Durham, Eden, Elkin, Elon College, Fayetteville, Goldsboro, Graham, Grantsboro, Greensboro, Greenville, Hendersonville, Hertford, Hickory, High Point, Hillsborough, Jacksonville, Kenansville, Kernersville, Kinston, Lillington, Macon, Mount Airy, New Bern, Newton, Olin, Pembroke, Princeton, Raleigh, Rockingham, Rocky Mount, Salisbury, Sanford, Smithfield, Wake Forest, Waynesville, Whiteville, Wilkesboro, Wilmington, Windsor, Winston-Salem, Yanceyville.

Responded to 39 requests for infor-

mation and advice Out-of-State in: Ann Arbor, MI; Beaumont, TX; Bethesda, MD; Boca Raton, FL; Boston, MA; Charleston, WV; Chicago, IL; Cookeville, TN; Cranston, RI; Decatur, GA; Dekalb, IL; Detroit, MI; Enfield, CT; Espanola, NM; Hancock, MI; Houston, TX; Kingsley, MI; Kingston, RI; Larium, MI; Lexington, KY; Madison, WI; Mankato, MN; Miami, FL; Nashville, TN; New Orleans, LA; New York, NY; Orlando, FL; Pearl, MS; Plano, TX; Port Arthur, TX; Providence, RI; Salisbury, VT; Sierra Vista, AZ; St. Clair Shores, MI; South Range, MI; Urbana, IL; Virginia Beach, VA; Washington, DC.

Responded to requests for information on selection policies, censorship attempts, challenge hearings, reconsideration committees, state obscenity laws, the NEA Helms Amendment, FBI Awareness Program, banning of *Oh! Calcutta* using liquor laws, burning of Dungeons and Dragons books at private school along with other "satanic-based" games and music, local record labeling bills and ordinances, meeting room policies, Whittle Communications' "Channel One," new interpretations of the Library Bill of Rights ALA vs. Thornburgh—Child Protection & Obscenity Enforcement Act, Banned Books Week, Night of A Thousand Stars, banning of rock groups from coliseum, Freedom of Information Act, guidelines for librarians interacting with South Africa, *The Starvation of Young Black Minds*, coalition building, professional ethics, request from district attorney on whether library records might be used to compile list of possible donors to friends of library group, request by a city manager for list of persons checking out proposed city budget, requests by textbook committees selecting literature series, information on drug testing of librarians, information on "new age," removal of art exhibit in Asheville School, closing of library at Orange County Woman's Center in Chapel Hill, Bill of Rights program proposal, organized burning of records by church group, request by city police and SBI agent for library records of murder suspect, request for speakers on sex discrimination in workplace, request by reporter for copy of library meeting room application, request for aid in personnel problem where selection of videos was questioned, burning of albums, tapes, etc.. after rally by evangelist in Salisbury, destruction of rock tapes by Fellowship of Christian Athletes in Boone, boycott of Waldenbooks in High Point because of "pornographic" materials, Morristown, NJ homeless case, Los

Angeles Public Library censorship case, Child Protection Restoration and Penalties Enhancement Act, Title 44 relating to GPO, Paperwork Reduction Act, Fee vs. free library services debate, modular education program on confidentiality, Rust v. Sullivan, Bill of Rights bicentennial, resolutions on embargo imposed on Iraq and Kuwait.

Specific titles giving problems were: MOONDIAL, Kernersville; NO PLACE FOR ME, Kernersville; MAGICAL CHANGES, New Bern; THE THREE ROBBERS, Durham; EBONY, Durham; TENNESSEE: CRY OF THE HEART, Hertford; THE THREE MAJOR CULTS, Raleigh; LESS THAN ZERO, Asheville; TOP DOG, BOTTOM DOG, Rocky Mount; BIRTH OF A NATION (video), Elkin; THE ARIZONA KID, Burlington; MYSTERIES OF THE MIND, Charlotte; FOOTFALLS, Charlotte; THROUGH THE HIDDEN DOOR, Jacksonville; SPORTS ILLUSTRATED (swimsuit issue), Windsor; ABORTING AMERICA, Burlington; THE ABORTION HOLOCAUST, Burlington; ABORTION AND SLAVERY-HISTORY REPEATS, Burlington; THE ULTIMATE RESOURCE, Burlington; A PRIVATE CHOICE, Burlington; THEN AGAIN MAYBE I WON'T, Boone; HOW THE LEOPARD GOT HIS SPOTS, Boone; TEX, Macon; THE UPSTAIRS ROOM, Durham; HEALTH BIOLOGY, Raleigh; REVOLTING RHYMES, Wilkesboro; ICE-T (video), Fayetteville; CHOCOLATE TO MORPHINE: UNDERSTANDING MIND-ACTIVE DRUGS, Kenansville; THE MAMMOTH HUNTERS, Sanford; BRIDGE TO TERABITHIA, Burlington; THE BOY WHO REVERSED HIMSELF, Burlington; STRANGER WITH MY FACE, Burlington; THE THIRD EYE, Burlington; A WRINKLE IN TIME, Burlington; AS NASTY AS THEY WANNA BE (tape), Fayetteville; Titles on homosexuality, Wake Forest; SWEET SIXTEEN AND NEVER, Burlington; horror videos, Yanceyville; ANNIE ON MY MIND, Jacksonville; SEXUALITY (SIRS volume), Olin; THE UPSTAIRS ROOM, Durham.

3. Miscellaneous

Chairman of NCLA/IFC: Received first Achievement Award from NC Community College Learning Resources Association. Selected as runner-up for *Library Journal* "Librarian of the Year", 1990. Profiled in *Bookbanning in America: Who Bans Books?—and Why?* by William P. Nobel, Chapter 8, released by Paul S. Eriksson Publishers during Banned Books Week, 1990.

Completed second term on ALA Intellectual Freedom Committee;

appointed to ALA Committee on Professional Ethics, AASL Intellectual Freedom Committee; completed term on SELA Intellectual Freedom Committee and appointed to SELA Nominating Committee; completed term as Director of IFRT and appointed as IFRT Liaison to ALA/IFC; completed 11th term as NCLA/IFC Chair and appointed to Conference Program Committee; completed third term as Chairman of the Board of Advisors of People for the American Way in NC.

Honored by People for the American Way in NC with lithograph by artist Robert Rauschenberg developed in commemoration of PFAW's tenth anniversary.

Negotiated with SIRS, Inc. to provide all-conference reception at Biennial Conference in High Point.

Gene D. Lanier, Chairman
Wesley Brewer
Merrikay Brown
Vivian Burke
Nelda G. Caddell
Betty S. Clark
Timothy L. Coggins
Charlotte Darwin
Shirley T. Jones
Beth M. Rountree
Jerry W. Weaver

PUBLIC LIBRARY TRUSTEE SECTION

The major goal of the Trustee Section during the 1989-91 Biennium was to help trustees become strong advocates for public libraries. The better educated trustees become on skills pertinent to advocacy, the more trustees can accomplish for public libraries. Issues dealing with funding needs, creative resources, and legislation at local, state and federal levels are important concerns of trustees. The following efforts were made over the two year term in support of the above stated mission:

1. In March 1990, the section published its first newsletter, *Trustee Topics*. This publication contained information on the Annual Public Library Trustee Conferences scheduled for the following May; information helpful to trustees in performing the responsibilities of their office; information about Legislative Day for Libraries in Washington, D.C.; and other items to help trustees. It was our intent to publish this newsletter three times per year. However, we lacked the financial resources. A grant application was made to NCLA for funding assistance but the grant was denied.

However, we recommend that succeeding trustees officers try to continue this important link.

2. The Section continued sponsorship of the N.C. Public Library Trustee Institute as a jointly sponsored



State Librarian Howard McGinn chats with trustee Irene Hairston.

sored program of the State Library, the N.C. Library Staff Development Program, N.C. Public Library Directors' Association, and NCLA Public Library Section. The 1990 Institute was co-sponsored with the Friends of the Library who decided to hold a separate conference in 1991.

Two successful conferences were held in May 1990 and May 1991.

Highlights of the Conferences:

1990: Theme - "Building Bridges of Communication in the 1990's" "Perspectives on Building and Renovation", William Burgin, AIA; Michael Taylor, Library Director; Carol Veitch, Library Director.

"Communication the Principles of Intellectual Freedom: A Mandate for the Trustee", Gene Lanier, ECU; Anne Marie Elkins Library Director; Charles Davis, High School Principal.

"Enhancing Library Service through Community Networking", Nancy Blood, Librarian; Carolyn Robinson, Librarian; Carl Washington, Parks and Recreation.

"Building Community Support for Adequate Funding: Traditional and Alternative Sources": Terri Union, Trustee Section; Nancy Bates, Public Library Section; Howard McGinn, State Librarian.

1991: Theme - "Getting the Message Across"

"Disaster Preparedness for Public Libraries": Sharon Bennet, Archivist and Librarian;

Harlan Greene, N.C. Preservation Consortium.

"Forecasting Economic and Technological Change in Public Libraries", Jackie Beach, Library Director; William Roberts, III, Library Director.

"How To Communicate with Your Funding Sources: A Role Playing Exercise", Jane Moore, State Library; John Welch, State Library.

"Working with the Media: How to Tell Your Story Convincingly". Janet Moore, Vice President,

Price/McNabb; Zeta K. Smith, Director of Advertising.

"Effective Trustee Leadership in the Community", Dr. David G.

Brown, Provost, Wake Forest University.

"Creative Management in a No Growth Environment: A Librarian's Perspective", John Tyson, State Librarian, Virginia.

"Advisory and Policy Boards: Exploring the Differences". Fleming Bell, Institute of Government.

"Freedom of Speech: Libraries as a Public Forum", Douglas A. Johnston, Assistant Attorney General.

At the 1990 Conference business session Trustees adopted a resolution in support of freezing cuts in state funding for public libraries. This resolution along with an accompanying letter of explanation was mailed to top legislative representatives of the N. C. General Assembly.

The Trustee Section co-sponsored a bar-b-cue with the Public Library Section and Public Library Directors Association for State Legislators during Legislative Day in Raleigh.

The Trustee Section made a contribution to help pay for an ACC public service announcement produced through the State Library.

The Chair of the Trustee Section visited, at invitation, several libraries to speak and meet with trustees.

Three trustees were elected delegates to the White House Conference on Library and Information Services. One trustee was elected as an alternate.

— Terri Union

Human Connection ... continued from page 187.

your circulation is up 20 percent even though you had a 10 percent budget cut. Tell them what is not happening and why. Hold programs hostage until you get the money needed to run them. Don't say you can't do something due to lack of resources: GET SOME! Enlist the aid of those customers who would like to use that service to help you.

Managers get credit for two things: innovation and marketing. "Doing a good job" is boring and will get you nothing.

Buck D. McGugan, Southeastern Regional District Manager of Federal Express, talked about the reasons the company won the 1990 Malcolm Baldrige National Quality Award, the only time it has been awarded to a service company. Basic assumptions of Federal Express: customer satisfaction starts with employee satisfaction; service quality can and should be measured; customer satisfaction is

everyone's job; and every employee knows the company's goals.

The company conducts constant feedback surveys. They want 100 percent customer satisfaction. Rather than being happy that 92 percent of customers are satisfied, they contact the other 8 percent to find out what went wrong. Job performance is tied to merit pay increases. There is in-depth communication, with newsletters and a company international television station. Employee training is intense and ongoing. Employees are tested monthly. A reward system for performance "above and beyond" is used for immediate positive reinforcement. It may include money, recognition, or autonomy.

Federal Express has developed twelve indicators of service quality. They have discovered that quality drives down costs. The highest quality day is the lowest in terms of service costs.

REFERENCE & ADULT SERVICES SECTION

Members of the RASS Executive Committee for 1989-1991 were Johannah Sherrer, Chair; Allen Antone, Chair-Elect; Barbara Anderson, Past Chair; Anna Donnally, Secretary/Treasurer; Duncan Smith and Bryna Coonin, Directors at Large; Cynthia Adams, College and University Libraries; Barbara Miller, Community Colleges; Joyce Throckmorton (1987-1990) and Barbara Akinwole (1990-1991), Special Libraries; Joan Sherif, Public Libraries; Ilene Nelson (1989-1990) and Suzanne Wise (1990-1991) Representative to North Carolina Libraries.

Our goal during the past biennium has been to sponsor programs that are stimulating, challenging, and relevant to reference librarians in all types and sizes of libraries. During the past two years we have sponsored programs that have featured national library figures as well as local professionals and individuals from other service professions. We have sought inspiration from library managers and front line colleagues and have strived to direct our efforts to visions of the future.

The results include the following programs and workshops.

NCLA Conference, Charlotte, NC, 1989: *LIFE IN THE FAST LANE* featuring Kaye Gapen and Will Manley as major speakers and discussion groups led by Donna Cornick, Melissa Cain, Mary McAfee, Bryna Coonin, Barbara Anderson, Nancy Parrish and Susan Bryson.

Fall Program, Winston-Salem, 1990: *REFERENCE 2000: BLENDING ARTISTRY WITH TECHNOLOGY* which featured Mick O'Leary, Ilene Nelson, and Kathleen Heim.

REFERENCE TRAINER TRAINING, August 14-16, 1991: *TRAINING IN THE MARYLAND MODEL OF REFERENCE ACCURACY*. Thirty participants were chosen for training in the Maryland Model and in the art of training. Each participant agreed to train staff in their library and in at least one additional library. This project is currently underway. For additional information contact Allen Antone, RASS Chair, Belk Library, Appalachian State University, Boone, NC 28608 or call 704-262-2822.

NCLA Conference, High Point, NC 1991: *THE HUMAN CONNECTION IN LIBRARY SERVICE*. Charles Martell, Herbert White, and Royce Simpkins addressed the importance of the individual in the organization and the priority we give to our client's needs particu-

larly in times of retrenchment.

Funding for these well received programs has come from a variety of sources including the RASS treasury, LSCA funds, NCLA project funds, and contributions from private industry. The Board has written proposals and grant requests that have garnered in excess of \$7000.00 for program funding.

The RASS Executive Board encourages active participation from all of its members. We believe that one of the most positive aspects of RASS work is learning from each other. If you are interested in being more involved contact Allen Antone, RASS Chair, Belk Library, Appalachian State University, Boone, NC 28608 or call 704-262-2822.

—Johannah Sherrer

NEW MEMBERS ROUND TABLE

The activities of the New Members Round Table during the past two years include: sponsoring a program and exhibit at the 1989 Biennial Conference, presenting the Baker & Taylor Grassroots Grant award, Young Librarian Award, the Friendly Booth Award at the 1989 Biennial Conference, recruitment, and planning for the 1991 Conference.

Most of the NMRT activities have centered around the NCLA Biennial Conference program which was held in October, 1989. It was one of the most successful conference programs NMRT has experienced. The title of the programs was "Significant Others: Mentors and Role Models in the Library Profession." Approximately 58-60 people attended the program. The program's panel included Dr. Barbara Moran, Dr. Robert Burgin, and Ms. Patsy Hansel.

The 1989 Grassroots Grant award went to Sandra Lyles, student at UNC-CH. The Young Librarian Award was presented to Sheila Johnson, Forsyth County Public Library. The by-laws were changed to redefine eligibility requirements, and the organization's name was changed to New Members Round Table. The new slate of officers was also presented to the membership. Quality Books won the Friendly Booth Award.

The Round Table made contact with the deans of the library schools requesting that they share membership information with their students.

Much of 1991 was spent planning for the next conference.

—Melanie Collins

NORTH CAROLINA LIBRARY PARAPROFESSIONAL ASSOCIATION

One highlight of this biennium was a workshop, "Impact of the Library Paraprofessional," held at Durham Public Library, June 13, 1991. Dorothy Ware, Group Services Director, Charlotte-Mecklenburg Public Library was the presenter. There was an outstanding attendance of 150 paraprofessionals from public and academic libraries.

Meralyn Meadows of Stanly County Public Library, chair-elect of this round table, and Virginia Gerster of the Miami-Dade Public Library in Florida, are serving as Advisory Liaisons to the ALA/World Book Goal Award Project Staff. During the past year, the two researched all fifty states and the District of Columbia to identify states with paraprofessional groups; to provide an overview of the status and activities of these groups; to investigate the mechanics of the organization; to recognize general concerns of the organization; and to learn about the successes the organizations have had and the obstacles that they face. The results of this research will be a chapter in a "casebook" to be printed by ALA. The "casebook" will characterize the status of library support staff issues. A direct result of the research was the publication of a National Directory of Paraprofessional Organizations, compiled by Meadows and Gerster, which is being distributed by ALA to all state library organizations. Meadows and Gerster presented the results of the research at a Poster Session at the Summer ALA Conference in Atlanta.

Meadows is also a member of the steering committee for the Membership Initiative Group for paraprofessionals through ALA and is currently serving as acting secretary of the group. The Membership Initiative Group (MIG) is a means for paraprofessionals to have a home in ALA for three years while they determine if they want to petition for section status.

This round table has also received national recognition in *LIBRARY MOSAICS*, which is a magazine for library support staff published in California. In the March/April issue, Meadows was interviewed about significant developments of support staff activities in North Carolina; in the May/June issue, a full page spread headlining, "North Carolina Library Paraprofessional Association Takes Position On White House Conference" and followed with a position paper identifying five major areas of concern

for paraprofessionals by our round table; and in the September/October 1991 issue Judie Stoddard (Onslow County Public Library) wrote a three page article on the history of the round table.

Ann Thigpen (Sampson-Clinton Public Library) represented North Carolina Library Paraprofessional Association in March 1990 at the Librarians Association at the University of North Carolina at Chapel Hill by being part of a panel which addressed the changes in the role of the paraprofessional caused by the introduction of automation and how relations between paraprofessionals and professionals have been altered.

Our newsletter was given a new name and a new look by Editor, Lori Buse, and her assistant, Lois Mouw of Cumberland County Public Library. *VISIONS*, has been published quarterly this biennium.

NCLPA's Conference Committee has engaged John Berry III, Editor in Chief, *Library Journal*, and Margaret Meyers, Director, ALA Office of Personnel Resources as our guest speakers at this year's biennial conference. We are also sponsoring five table talks and six networking sessions.

The nominating committee has presented the following slate to serve as officers for the next biennium, 1991-1993:

Chair: Maralyn Meadows,
Stanly County Public Library
(having served as chair-elect)
Chair-Elect: Joan Carrothers,
Public Library of Charlotte/
Mecklenburg County
Secretary: Lori Buse,
Cumberland County Public Library
Treasurer: Janie Shipman,
Public Library of Charlotte/
Mecklenburg County
Directors: Renee Pridgen,
Cumberland County Public Library
Linda Reid,
Public Library of Charlotte/
Mecklenburg County
Sylvia Buckner,
Davis Library UNC, Chapel Hill

— Ann H. Thigpen

NCLA COMMUNITY AND JUNIOR COLLEGE SECTION

The Community and Junior College Section was active on several fronts during the 1989-1991 biennium. Following are highlights of the most notable events and accomplishments of the section:

1. Initiating the publication of a semi-annual newsletter for members
2. Forming an ad-hoc Public Re-

lations Committee to promote section membership through mailings and displays

3. Representing the section on the North Carolina State Library Commission, 1989-1991

4. Sending a delegate to represent community and junior colleges at National Library Legislative Day, 1990 and 1991

5. Participating in the Governor's Conferences on Library and Information Services (with regional delegates, a resolution, a display and brochures).

6. Sponsoring a workshop on CD-ROM for reference services at the annual North Carolina Community College Learning Resources Association (LRA) conference in High Point, March 1990. The program featured Johanna Sherrer, Head of Reference at Duke University's Perkins Library, along with Alice Wilkins, Library Director, and Nancy Rountree, Assistant Librarian, at Sandhills Community College. Barbara Baker, NCLA President, made opening remarks. A hands-on session was held afterwards, with representatives of several leading CD-ROM producers. A membership/information table was also available.

7. Sponsoring a program at NCLA's biennial conference in High Point, November 1991, featuring Tar Heel writers/musicians Bland Simpson and Stephen Smith. Alice Wilkins accompanied them. Writer Ruth Moose served as moderator. Officers for the coming biennium were installed: Alice Wilkins, Chairman; Sheila Bailey, Vice-Chairman/Chairman-Elect; Sheila Core, Secretary/Treasurer; Martha Davis and David Stewart, Directors.

— Susan Janney

LIBRARY ADMINISTRATION AND MANAGEMENT SECTION

The Library and Administration Section of NCLA in its first full biennium moved steadily forward in development of a workable structure and in fulfillment of stated goals. The resolution to form the Library Administration and Management Section was passed at the organization meeting on October 12, 1989, in Charlotte.

As stated in its bylaws adopted that day, LAMS "provides an organizational framework for improving the practice of administration in libraries and for identifying and fostering administrative skill. Areas of interest may include organizational structure, financial administration, personnel management and training, buildings and equipment, public relations, and relations with governing bodies."

Officers were elected for the first biennium as follows: Nancy Ray, President; Larry Alford, Vice-President/President Elect; John Lubans, Secretary; and Betsy Cadieu, Treasurer. Over 150 people attended this meeting and heard an outstanding address by Dr. Jerry Campbell of Duke University: "Management Style: At Least Once, Ride a Wild Horse into the Sun."

Interest Group leaders were recruited to become members of the executive committee of LAMS. These leaders included John Lubans, Organizational Structure; Chuck Mallas, Financial Administration; Kitty Smith, Personnel Management and Training; John Welch, Buildings and Equipment; and Nancy Bates, Relations with Governing Bodies.

The fall 1990 seminar, "To Make Necessity a Virtue," focused on effective management of people in an era of increasing expectations and decreasing resources. The

keynote speaker and "Challenger" for the morning session was William Slebos, fellow of the Center for Creative Leadership, and training-development officer at Duke University. Mr. Slebos actively involved the audience in examining management styles, and his dynamic presentation stimulated creative thinking from all participants. The afternoon session consisted of a panel discussion moderated by Patsy Hansel; panel members included Elsie Brumback, Bob Cannon, Janet Flowers, and Barbara Baker.

In spring 1991 LAMS sponsored a novel and exciting workshop, "On the Ropes: an Outdoor Adventure in Group Interaction, Self-Discovery, and Confidence." Under the guidance of an experienced rope course instructor, participants faced the challenge of going beyond ordinary limits to complete a ropes course thirty-five feet above ground. The experience encouraged teamwork, trust, and techniques for building better relationships in defining and meeting goals.

At the 1991 biennial conference LAMS sponsored a conference program called "Leadership: Strategies and Issues," with Susan Jurow of the Association of Research Libraries as keynote speaker. Emphasis was placed on identifying generic leadership qualities and developing latent talents through networking, preliminary training, and other such strategies. The issues, defined specifically by leaders in NCLA, were explored by a panel led by NCLA President Barbara Baker. Panel members were Nancy Bates, Laura Benson, and Ben Speller. All participants were invited to attend a reception in the president's suite honoring guest speakers and members of the NCLA Executive Board.

Officers were installed for the 1991-1993 biennium as follows: Larry Alford, President; Dale Gaddis, Vice-President/President-Elect; Denise Peterson, Secretary; and Chuck Mallas, Treasurer. Interest Group "talk tables," held after the business meeting, gave opportunity for exchange of many ideas and provided a forum for specific questions and answers.

During the biennium LAMS distributed two issues of its newsletter, *On the LAM(S)*, compiled under the capable editorship of Joline Ezzell. Alice Wilkins reports that membership in LAMS now numbers approximately 150 and growing.

— Nancy Ray

RESOURCES AND TECHNICAL SERVICES SECTION

The work of the Resources and Technical Services Section during 1989/1991 was characterized by a mixture of tradition and innovation.

In the fall of 1990, RTSS funded its first monographic publication, *Directory of Curriculum Materials Centers Serving North Carolina Teacher Education Programs*. The directory was compiled by Joanna Wright, Head of Special Services at UNC-Wilmington's Randall Library and a member of the RTSS Executive Committee.

The traditional RTSS mini-conference finally outgrew its diminutive in October 1990. There was nothing "mini" about it, since the Durham conference on menu-driven libraries featured a LS/2000 pre-conference, five speakers, two discussion groups, and CD-ROM exhibits by six vendors—the latter another first for the Section. Over 100 librarians attended the two-day event.

In October 1991, RTSS published the second issue of its newsletter, *NCLA/RTSS Update*, which focused on the Section's programs during the NCLA Biennial Conference. True to the spirit of the 1990 Durham conference, these offerings were the most extensive ever attempted by RTSS. Highlights included programs on second-generation OPACs, OCLC quality control in the 1990s, and electronic journals and databases.

Also during the NCLA Conference, the Section saluted two North Carolina leaders in resources and technical services and one potential leader. Bil Stahl, Associate Director at UNC-Charlotte's Atkins Library, won the Doralyn J. Hickey Best Article Award; Melanie Collins, Director of the Harnett County Public Library, won the Significant Contribution Award; and Beth Liebman, a student at the UNC-CH School of Information and Library Science, won the Student Award.

The Section's ambitious goals for the past two years would never have been reached without hard work and money. For the enthusiastic support, RTSS thanks its many committee members. For the financial support, RTSS acknowledges the NCLA Executive Board and LSCA Title III program of the North Carolina Division of the State Library

— David Gleim



STATUS OF WOMEN IN LIBRARIANSHIP

During 1989-1991, the Roundtable celebrated the tenth anniversary of its organization with a special issue of *MSMANAGEMENT* which included excerpts from the previous ten years of the newsletter. Anne Thrower and Rex Klett served as the editors of the Roundtable publication. Other officers were Karen Seawell Purcell—President, Nancy Massey—Vice President, Julie Coleman—Secretary, Patrice Ebert—Past Vice President, Anne Marie Elkins—Membership Committee Chair, Elizabeth Laney—*North Carolina Libraries* Representative, and Mary McAfee and Dr. Marilyn Miller as Directors. Julie Coleman resigned and was replaced by Rebecca Vargha as Secretary. Nancy Massey also resigned.

Other activities of the Roundtable included a workshop held in Winston-Salem, August 1990, entitled "Plateauing, How to Tread Water Without Going Under, A Life Saving Workshop." The Board also invited Jill McCorkle, an NC author to speak at the NCLA Biennial Conference in High Point. Her appearance was partially underwritten by a NCLA project grant. Ms. McCorkle also was scheduled to appear at an evening reception at the conference cosponsored by the Children's Section.

— Karen Seawell

PUBLIC LIBRARY SECTION

The second largest section of NCLA has enjoyed another outstanding biennium of activity sponsoring workshops, conducting surveys, and providing valuable information, programs, and data to benefit its membership as follows:

ADULT SERVICES: Sponsored its third annual Bookmobile conference in the spring of 1990 and 1991 with over 240 participants from 28 states, including Washington and California, in attendance. Evaluations and comments indicated "this conference gets better every year!"

AUDIO-VISUAL: Conducted two video repair workshops which attracted persons from 48 percent of the state's 100 counties, compiled the *Directory of Audio-Visual Services in N.C. Public Libraries* and co-sponsored an outstanding program "Shakespeare: From Page to Stage" at the November conference.

DEVELOPMENT: Continued the North Carolina Public Library Development Award initiated in the 1987-89 biennium. The \$500 cash award presented at the NCLA con-

ference recognizes an individual who has made a significant and innovative contribution to the development of public librarianship in North Carolina. Developed a conference program which is of vital concern: "Security Issues Confronting N.C. Public Libraries in the 1990's."

GENEALOGY & HISTORY: Surveyed libraries to determine availability of local history and genealogy materials throughout the state. Results of the study were used as a guide and bibliography which was made available at the conference and by mail. Co-sponsored two conference programs on developing and staffing special collections.

GOVERNMENT RELATIONS: Co-sponsored a luncheon for members of the General Assembly. Over 350 persons attended the function which focused on maintaining state aid to public libraries. Sent two representatives to Legislative Day in Washington in April 1990 and 1991 to seek federal support for library programs.

PERSONNEL: Conducted a survey of all North Carolina library schools to investigate student attitudes toward public librarianship and shared the findings with library school deans. Also conducted a survey of all states regarding procedures on certification and re-certification. Formed a Recruitment Committee to work with library schools to inform students of career opportunities in public libraries.

PUBLIC RELATIONS: Developed and held a Public Relations Conference which offered hands-on experience in layout and design and covered such topics as desk-top publishing, writing public service announcements, news releases and feature articles. Initiated "Round Robin Rip-Off," an on-going PR idea exchange program.

STANDARDS AND MEASURES: Worked with the State Library in surveying public libraries on ways to enhance and improve the format of the *Statistics & Directory of North Carolina Public Libraries*.

TRUSTEES/FRIENDS: Assisted with annual Library/Trustees/Friends Conference held in Durham and

Winston-Salem in 1990 and 1991 respectively.

YOUNG ADULT: Through an NCLA Project Grant developed a new, efficient format for *Grassroots* to include advertisements for increasing subscriptions; also updated the mailing list and implemented a more efficient bulk mail system. Co-sponsored conference program featuring Jane Pratt, senior editor of *Sassy*, a magazine for teens.

Many thanks to Public Library Section Committees for their dedication, enthusiasm and hard work which made for a most successful biennium. A special thanks to the sections' executive; Past Chairman, David Fergusson; Vice Chairman/Chairman-Elect, Jim Govern; Secretary, Darla Johnson; Directors, Carol Myers and David Paynter.

— Nancy F. Bates



Kathleen Wheelless and speaker Jane Pratt of *Sassy* Magazine.



Janet Freeman prepares for the announcements at the end of the Second General Session.

ROUND TABLE ON SPECIAL COLLECTIONS

A hard-working, enthusiastic executive committee accomplished a great deal of meaningful work during the 1989-1991 biennium. At our business meeting held during the 1989 NCLA biennial conference in Charlotte, members of the Round Table on Special Collections made a variety of suggestions for future activities. Eileen McGrath, Beverly Tetterton, Christine Thomson, and Pam Toms responded by sponsoring two programs, and preparations for these events consumed most of the committee's time and energy.

In May, 1990, the organization sponsored a workshop on the management of photographic collections. Speakers discussed the history of photography, collection development issues, manual and automated approaches to access, and preservation techniques.

A year later, over seventy librarians, archivists, and museum professionals met in Chapel Hill for a two-day symposium, "Who Collects What?: Cooperative Collection Development of Local History Materials in North Carolina." William S. Powell, H. G. Jones, and other speakers urged those present to work toward insuring that localities throughout North Carolina will take responsibility for collecting, preserving, and making available library materials pertaining to their area. The lively discussion that permeated all sessions revealed a great deal of concern about this issue. Many of the participants offered to assist the round table in working with local libraries to establish and professionally manage collections of municipal documents, books, pamphlets, micro-

forms, photographs, maps, and other materials. The executive committee hopes that the round table will continue to pursue this goal.

Late in the biennium, Beverly Tetterton developed a newsletter designed to keep the membership abreast of round table work. It also reflects the desire of the executive committee to involve all members in efforts to promote and improve special collections librarianship in North Carolina. Future issues will, no doubt, chronicle a long succession of worthwhile activities.

— Maury York

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ARTICLE I. NAME

This organization shall be called the North Carolina Library Association.

ARTICLE II. PURPOSE

The purpose of the North Carolina Library Association shall be to promote libraries, library and information services, and librarianship; and to champion intellectual freedom and literacy programs.

ARTICLE III. GOALS

The Association shall pursue the following goals:

1. To provide a forum for discussing library-related issues;
2. To promote research and publication related to library and information science;
3. To provide opportunities for the professional growth of library personnel;
4. To support both formal and informal networks of libraries and librarians;
5. To identify and help resolve special concerns of minorities and women in the profession.

ARTICLE IV. MEMBERSHIP

1. Membership in the North Carolina Library Association shall consist of five classes: individual membership, institutional membership, contributing membership, honorary membership, and life membership. Only individual and life members shall have voting privileges.

2. **Individual.** Any person who is or has been officially connected with any library in a professional, nonprofessional, or clerical capacity, or any member of a library's governing or advisory body, or any student in a school of library science may, upon payment of dues, be entitled to individual membership as stated by the Bylaws and will have the right to vote.

3. **Institutional.** Any institution may become an institutional member upon payment of dues.

4. **Contributing.** Any individual, firm or organization may, upon payment of dues, be entitled to contributing membership as stated in the Bylaws.

5. **Honorary.** The Membership Committee may recommend to the Executive Board for honorary, non-voting membership non-librarians who have made unusual contributions to library services. Such nominees may be elected by the Executive Board.

6. **Life.** The Membership Committee may recommend to the Executive Board for life membership, with voting privileges, persons who are no longer actively engaged in library work. Such nominees may be elected by the Executive Board.

ARTICLE V. OFFICERS

The officers of the Association shall be a President; a Vice-President, who shall be the President-Elect; a Secretary; a Treasurer; and two Directors-at-Large.

ARTICLE VI. EXECUTIVE BOARD

1. The officers of the Association, the past President, the representative of the Association to the American Library Association Council, the North Carolina member of the Executive Board of the Southeastern Library Association, the editor of *North Carolina Libraries*, and the chair of each section and round table shall constitute the Executive Board. A parliamentarian may be appointed by the President as a non-voting member. The Administrative Assistant shall serve as a non-voting ex officio member.

2. Members of the Executive Board shall serve until their successors take office.

3. The President of the Association shall be the chair of the Executive Board.

4. The Executive Board shall have the following powers and duties:

- a. To consider and develop plans for the general work of the Association;
- b. To appoint in case of a vacancy in any office a member from the Association to fill the unexpired term until the next regular election;
- c. To transact the business of the Association within the limits of a budget system.

5. Business of the Association may also be transacted by the Executive Board through correspondence, provided that the proposed action be submitted in writing by the President to the members of the Executive Board, and that it be approved by a quorum of the Board.

6. The Executive Board shall act for the Association in intervals between meetings, make arrangements for the biennial meeting, and authorize the organization of sections or round tables by specialized interests within the Association.

7. The Executive Board shall have the authority to appoint an Administrative Assistant and to determine the responsibilities and remuneration of the position.

8. The Executive Board shall direct and provide for the publications of the Association and may have power to contract for such publications as may seem desirable for furthering the interests of the Association.

9. The Executive Board shall nominate an individual who has been selected by the Public Library Section to be named by the Governor to serve, with the chair of the Public Library Section and the chair of the North Carolina Public Library Trustees Association, as a member of the Public Librarian Certification Commission as required by the General Statutes of North Carolina (G.S.143B-68).

10. A majority of the voting members of the Executive Board shall constitute a quorum.

ARTICLE VII. FINANCES

1. The Executive Board shall approve all encumbrances (any claims on property) and expenditures of Association funds, but may delegate to the President authority to approve encumbrances and expenditures.

2. The Executive Board shall administer the business affairs of the Association, and it shall have power in the intervals between meetings of the Association to act on all matters on which a majority of the members reach agreement.

3. The finances of the Association shall be handled under a budget system.

4. Funds shall be available to the President or the President's representative toward attending meetings to represent the Association. These funds must be included in the budget and approved by the Executive Board.

5. Funds shall be available to the Executive Board to administer the affairs of the Association.

6. No officer, committee, or member of the Association shall receive any funds or incur any expense for the Association not provided for in the Constitution unless authorized in writing by the President; nor shall the Treasurer or other authorized person make any payment except for expenditures which have been so approved.

7. There shall be an annual audit of all accounts.

ARTICLE VIII. AFFILIATIONS

1. The North Carolina Library Association shall hold chapter membership in the American Library Association and shall elect a representative to the ALA Council as provided in the ALA Constitution and Bylaws.

2. The North Carolina Library Association shall be a contributing member of the Southeastern Library Association and shall elect its representative to the SELA Executive Board as provided in the Constitution of the Southeastern Library Association.

3. The Executive Board of the North Carolina Library Association shall be empowered to enter into other affiliations as deemed beneficial to the Association.

ARTICLE IX.

SECTIONS AND ROUND TABLES

1. Sections and round tables of the Association may be organized by application, signed by 100 voting members of the Association, and approved by the Executive Board.

2. Each section shall represent a type of library or field of activity clearly distinct from that of other sections.

3. A round table shall represent a field of librarianship not within the scope of any single section.

4. The officers of the sections and round tables shall be elected by the membership of the section or round table. They shall be responsible for the program meetings and any other business of the section or round table.

5. The President of the Association may appoint officers if the section or round table fails to elect officers.

6. With the permission of the Executive Board, sections and round tables may charge fees for their purposes. Funds received will be earmarked and used at the discretion of the officers of the section or round table.

7. The Executive Board may discontinue a section or round table when in its opinion the usefulness of that section or round table has ceased, except that in the case of a section or round table that is still active the affirmative vote of a majority of members is required prior to the Executive Board's action.

ARTICLE X. COMMITTEES

1. The President, with the advice of the Executive Board, shall appoint committee chairs and suggest other members except as otherwise provided. The President shall be an ex officio member of each committee with the exception of the Committee on Nominations.

2. **Standing Committees.** The Executive Board may establish standing committees to perform the continuing functions of the Association.

- a. Standing committees shall include the following:
- Archives
 - Governmental Relations
 - Conference
 - Intellectual Freedom
 - Constitution, Codes, and Handbook Revision
 - Membership
 - Publications
 - Finance
 - Scholarships

b. Standing committees shall report to the Executive Board.

3. **Special Committees.** Special committees for specific purposes may be appointed at any time.

- a. The Committee on Nominations, to be appointed by the President each biennium, shall be considered a special committee.
- b. Special committees shall function until their purposes have been fulfilled.

ARTICLE XI. MEETINGS

1. There shall be a biennial meeting of the Association at such place and time as shall have been decided upon by the Executive Board.

2. Special meetings of the Association may be called by the President, by a quorum of the Executive Board, or on request of 50 members of the Association.

3. At least 30 days' notice shall be

given for special meetings, and only business mentioned in the call shall be transacted.

4. Meetings of the Executive Board shall be held upon the call of the President, or at the request of a quorum of the members of the Executive Board.

5. There shall be a minimum of four meetings of the Executive Board during the biennium.

6. One hundred voting members, representing at least 10 institutions, shall constitute a quorum of the North Carolina Library Association.

ARTICLE XII. AMENDMENTS

1. Amendments to the Constitution may be voted on only when a quorum of the Association is present, and shall require a two-thirds vote of the members present.

2. Notice of the proposed changes in the Constitution shall be mailed to the membership at least 30 days prior to the meeting at which a vote is to be taken on the proposed changes.

Revised October 30, 1987

Amended October 13, 1989

Amended November 15, 1991

ARTICLE I. ELECTIONS

1. The President, with the approval of the Executive Board, shall appoint a Committee on Nominations, which shall include representatives of the various types of libraries in the North Carolina Library Association, insofar as is practical.

2. **Officers.** The Committee on Nominations shall present, by November 1 of the year preceding the election, the names of two candidates for each office to be filled: Vice-President, Secretary, Treasurer (every four years) and two Directors-at-Large. In case the previously elected Vice-President is unable to assume the presidency, the Committee on Nominations shall present the names of two candidates for the office of President.

3. **American Library Association Council Member.** The NCLA representative to the ALA Council shall be elected for a four-year term as provided in the ALA Constitution and Bylaws. The Committee on Nominations shall present for this office the names of two candidates who are members of ALA and shall send to the American Library Association the name of the duly elected representative.

4. **Southeastern Library Association Executive Board Member.** The NCLA member of the Southeastern Library Association Executive Board shall be elected for a four-year term as provided in the Constitution of the Southeastern Library Association. The Committee on Nominations shall present for this office the names of two candidates who are members of SELA and shall send to the Southeastern Library Association the name of the duly elected representative.

5. The list of nominees shall be published in *North Carolina Libraries*.

6. A member wishing to be placed on the ballot for any office shall obtain a minimum of 50 signatures of NCLA members and submit them to the chair of the Committee on Nominations by April 1 of the year of election. The Treasurer will verify the 50 signatures and notify the member that his or her name will be placed on the ballot.

7. Consent of nominees shall be obtained.

8. A ballot containing spaces for write-in candidates shall be mailed to voting members of the Association by May 1 prior to the biennial meeting.

9. Ballots shall be marked and returned by June 1.

10. Candidates receiving the majority of votes shall be declared elected and shall take office at the close of the biennial meeting.

11. In case of a tie vote the successful candidate shall be determined by lot.

12. Election results shall be announced in *North Carolina Libraries*.

13. The term of office of all officers except the Treasurer shall commence at the adjournment of the biennial meeting following their election, or if the biennial meeting cannot be held, upon their election. The term of office of the Treasurer shall commence at the end of the fiscal year following his election.

ARTICLE II. DUTIES OF OFFICERS

1. **President.** The President shall preside at all meetings of the Association and of the Executive Board. The President shall, with the advice of the Executive Board, appoint the editor of *North Carolina Libraries* and all committee chairs and suggest other committee members. Committees shall be appointed for special purposes and shall serve until the purposes are achieved. The President may execute mortgages, bonds, contracts, or other instruments which the Executive Board has authorized to be executed, except in cases where the signing and execution thereof shall be expressly delegated by the Executive Board or by the Constitution, Bylaws, or by statute, to some other officer or agent of the Association. In general the President shall perform all duties as may be prescribed by the Executive Board. The President is an ex officio member of all committees except the Committee on Nominations.

2. **Vice-President/President-Elect.** The Vice-President serves as President-Elect and presides in the absence of the President. If it becomes necessary for the Vice-President to complete the unexpired term of the President, the Vice-President shall also serve his or her own term as

President. In the event of the Vice-President becoming President during the unexpired term of the elected President, the Executive Board shall appoint a Vice-President to serve until the next regular election is held.

3. **Secretary.** The Secretary shall keep a record of the meetings of the Executive Board, the biennial meetings, and any special meetings of the Association. The Secretary shall be responsible for receipt and deposit in the Association archives all correspondence, records, and archives not needed for current use. In case of a vacancy, the Executive Board shall appoint a Secretary to serve until the next regular election is held.

4. **Treasurer.** The Treasurer shall assist in the preparation of the budget and keep whatever records of the Association the President and the Executive Board deem necessary. The Treasurer will collect and disburse all funds of the Association under the instructions of the Executive Board and keep regular accounts, which at all times shall be open to the inspection of all members of the Executive Board. The Treasurer shall execute a bond in such sum as shall be set by the Executive Board, and shall contract annually for an audit of all accounts. The Treasurer shall be responsible for all membership records, shall serve as a member of the Finance Committee and shall perform such other duties and functions as may be prescribed by the Executive Board. The term of office shall be four years. In case of a vacancy, the Executive Board shall appoint a Treasurer to serve until the next regular election is held.

5. **Directors-at-Large.** The Directors shall serve as co-chairs of the Membership Committee and shall assume such other duties as are assigned by the President. In case of a vacancy, the Executive Board shall appoint a Director to serve until the next regular election is held.

ARTICLE III. MEMBERSHIP

1. Dues shall be collected on a biennial basis according to a schedule recommended by the Executive Board. Categories of membership shall include individual, institutional, contributing, honorary, and life. Honorary and life members are not assessed dues.

2. Each member is entitled to the choice of one section or round table at no additional cost.

3. Association members may be members of more than one section or round table by paying additional dues

for each additional section or round table.

4. The fiscal year and the membership year shall be the calendar year.

5. Members whose dues are in arrears after April 1 of the last year of the biennium shall be dropped from the membership roll.

6. New memberships paid during the last quarter of the fiscal year shall be credited to the following year.

7. **Publications.** All members of the North Carolina Library Association shall receive the official periodical publication of the Association and any other publications that may be so designated. Subscriptions to *North Carolina Libraries* and single issues are available to non-members at a rate recommended by the Editorial Board and approved by the Executive Board.

8. No changes in the dues structure or policies regarding membership shall be made without approval of the membership by mail vote. A majority of the votes cast shall be required to make any such change. The Executive Board or the membership at any duly constituted meeting may initiate such procedure.

ARTICLE IV. SECTIONS AND ROUND TABLES

1. Sections and round tables must secure the approval of the Executive Board before making any declaration of policy which involves the Association as a whole, before soliciting or receiving funds, or before incurring any expense on behalf of the Association.

2. The secretaries of the sections and round tables shall submit copies of their important papers and reports to the Association archives located in the North Carolina State Library.

3. Sections and round tables shall adopt bylaws which meet the approval of the Executive Board of the Association.

4. The chairs of the sections and round tables shall submit all bills to the Treasurer for payment from their allocated funds. Bills in excess of allocated funds must have the prior approval of the Executive Board.

ARTICLE V. AMENDMENTS

1. Amendments to the Bylaws may be voted on only when a quorum is present and shall receive a majority vote of the members present.

2. Notice of the proposed change in the Bylaws shall be mailed to the membership at least 30 days prior to the meeting at which a vote is taken on the proposed change.

ARTICLE VI.

PARLIAMENTARY AUTHORITY

Robert's Rules of Order, latest edition, shall be the governing authority in any matter not specifically covered by the Constitution and Bylaws of the Association.

Revised October 30, 1987

Amended November 15, 1991

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