

North Carolina Library Association

SECTION AND ROUND TABLE BIENNIAL REPORTS

Editor's Note: Space constraints have forced the editing of some reports. Unabridged versions will be housed in the NCLA Archives.

CHILDREN'S SERVICES SECTION

The Children's Services Section reached its goal of working with various sections and committees that share our vision of making libraries a familiar and nurturing place for children, their parents, and caregivers.

The section provided monetary support to the NCLA Leadership Conference.

CSS and NCASL continued to work together on several projects. We cosponsored the NCASL fall conference keynote speaker, Joseph Bruchac. Chair Beth Hutchison, presented a breakout session. Members continued joint efforts on the North Carolina Book Award project.

The Paraprofessional Association's Super Storytelling Techniques workshops were lead by Frances Lampley, Susan Adams, and Beth Hutchison.

The Literacy Committee along with the State Library and North Carolina's Center for the Book are all cosponsors of the CSS conference breakfast. Our keynote speaker, Rosemary Wells, spoke of her nationwide campaign, "Read to Your Bunny," that stresses the importance of reading aloud to children.

In the fall of 1996 CSS held a seminar entitled, "Stories at the Summit." It highlighted the many facets of storytelling. Our keynote speaker, Elizabeth Ellis, was joined by several librarians who shared ideas as varied as creative dramatics, children as storytellers, and how to organize a storytelling festival. Breakout sessions were led by Pauletta Bracey, Geneva Hanes, Bonnae Bartus, Pam Lewis, Ann Burlingame, Susan Adams, and Beth Hutchison.

— Beth Hutchison



Thank You to NCLA Contributing Members:

David S. Ferriero,
Duke University

Dr. Benjamin F. Speller, Jr.,
North Carolina Central University

SOLINET

Tom Broadfoot,
Broadfoot's Publishing Company

COLLEGE AND UNIVERSITY SECTION

The Executive Board for 1995-97 included: Chair: Kathryn M. Crowe (UNCG), Vice Chair/Chair-Elect: Clarence Toomer (UNCP), Secretary/Treasurer: Cindy Levine (NCSU), Director: Joy Pastucha (Warren Wilson) Director: Paula Hinton (UNC-CH), Representative to NC Libraries: Artemis Kares (ECU), BI Interest Group: Cindy Adams (UNC-CH), Academic Curriculum Librarians: Pat Farthing (ASU), Past Chair: Al Jones (Catawba)

On May 14, 1996 the Academic Curriculum Librarians Interest Group met in Raleigh at the Department of Public Instruction in their state-of-the-art technology lab for a session on integrating technology into the curriculum. Frances Bradburn, Section Chief for Information Technology Evaluation Services, presented the morning session. The afternoon included a brief business meeting and an open forum.

The section held a workshop on October 18, 1996, at the Cone Center at UNC Charlotte entitled "Bringing it all Together: Campus Collaboration for Information Technology." The keynote speaker was John Day, University Librarian at Gallaudet University. Day presented a model of campus collaboration among librarians, teaching faculty, and computer personnel based on the American Association of Higher Education's Teaching, Learning, and Technology Roundtables. A panel including April Wreath (UNCG), Ray Frankle (UNCC), Linwood Futrelle (UNC-CH), and Rick Moul (ASU) reported on how technology was administered on their individual campuses. The day ended with a presentation from High Devine, professor of Forest Resources and Carolyn Argentati, Forest Resources Librarian (both from NCSU) on their Student Directed, Information Rich project which uses information technology in the teaching and learning experience. This program received a project grant from NCLA.

On May 23, 1997 the Bibliographic Instruction Interest Group sponsored a workshop at UNC Wilmington, "Teaching for Knowledge — Not Just for Information, Freshman Instruction and the Library's Role." This program was for teaching faculty as well as librarians. The keynotes were Ronald Lunsford, Chair of the English Department at UNCC who spoke on "Changing Concepts and Models of Freshman Instruction" and Kelly Cannon, Humanities and Instruction Librarian at Muhlenberg College whose topic was "Librarians as Partners in the Process: Where Have We Been and Where Should We Be Going." In the afternoon the keynote speakers were joined by Cindy Levine, Reference Librarian at NCSU and Betsy Ervin from the English Department at UNCW for a panel discussion. The section sponsored three programs at the NCLA Biennial Conference. The BI Interest Group held an open discussion on "Library Instruction — The State of the Art." The section sponsored a program on NCLIVE with Susan Nutter, Library Director at NCSU as speaker and representatives from a small private college and a community college as respondents. The Academic Curriculum Librarian group sponsored "What Will They Want from Us: How to Prepare for NCATE and DPI Accreditation Visits." Dr. Pauletta Bracy, NC Central School of Library and Information Science, and Donna Simmons, State Department of Public Instruction, were presenters.

The College and University Section is the North Carolina Chapter of the Association of College and Research Libraries. The chair attended three meetings of ACRL Chapters Council at NCLA.

— Kathryn M. Crowe

COMMUNITY AND JUNIOR COLLEGE SECTION

The Community and Junior College Section of NCLA spent the biennium trying to rebuild following a biennium of inactivity. NCLA's Task Force on Governance had recommended that the Section consider merging with the College and University Section. The CJCS Executive Committee conducted a survey of current and potential members (librarians at public and private two-year colleges). The response rate was 50% for members and 23% overall. Current members favored remaining a separate section, while non-members were equally split. A few people on each side of the question indicated strong preferences. At least one person joined the section as a result of the survey. Given the survey results, the Executive Committee decided to continue the Community and Junior College Section as a separate entity, but to closely watch the membership numbers during the next biennium. At the Biennial Conference in Raleigh, CJCS will present a program of readings and music by author-musicians Steve Smith and Danny Infantino.

— Shelia Core

NCLA CONFERENCE COMMITTEE

The NCLA Conference Committee members are Barbara Baker, Maureen Costello, Kem Ellis, Dave Fergusson, Beverley Gass, Chair, James Jarrell, Sharon Johnston, Cheryl McLean, Chuck Mallas, Sue Moody, Carrie Nichols, and Merrill Smith. The committee held its last meeting prior to the conference on August 15, 1997, at the Raleigh Convention and Conference Center.

Conference Store - Carrie Nichols, Chair

The store will include items remaining from last year's store at reduced prices, newly designed T-shirts for this conference, posters from ALA, and some other items from Upstart.

Conference Finance - Chuck Mallas, Chair

The projected budget for the conference anticipates \$107,000 in revenues and \$78,490 expenses for a projected profit of \$28,510.

Fundraising - Richard Wells, Chair

The committee has sold ads and solicited donations in the amount of \$2,500.

Exhibits - Merrill Smith, Chair

The committee has worked diligently to provide a comprehensive group of library-related vendors for the conference.

Local Arrangements - Sue Moody, Chair

The Raleigh Plaza Hotel is the conference hotel with the Holiday Inn providing overflow rooms. The work of this committee is extensive and among many things, included arranging for an all-conference local library community reception at the N.C. Museum of History on Thursday night, the executive board dinner on Tuesday night, all food functions, all facilities arrangements, all AV equipment arrangements, and all associated details.

Placement - James Jarrell, Chair

Once again, James Jarrell will provide conference participants with an opportunity to explore jobs within the library community of North Carolina.

Program - Kem Ellis, Chair

The program content that Kem and his committee have planned and coordinated with the sections, roundtables, and committees may be one of the most extensive in several conferences. The first general session with Marshall Keys of NELINET kicks off the conference on Wednesday, October 8. The second general session on Thursday features Judith Krug of the ALA Office of Intellectual Freedom while the third general session is an all-conference breakfast with North Carolina storytellers as the program. The program time slots are packed with excellent programs — a source of confusion for participants trying to determine what programs to attend.

Publicity - Sharon Johnston, Chair

Sharon mailed postcard reminders to all members about the conference in May 1997 and then mailed registration packets to 1,748 members. She and the staff of the Public Library of Charlotte and Mecklenburg County developed a Web site for the conference, an NCLA conference "first." The theme of the conference is "Choose Quality, Choose Libraries."

Registration - Cheryl McLean, Chair

Cheryl revised the registration program to run in WIN '95 and to use more generally available Laser printers to produce name tags and receipts.

The Conference Committee agreed to extend scholarships to two students enrolled in the library programs at ASU, ECU, NCCU, UNC-CH, and UNCG.

—Beverley Gass

DOCUMENTS SECTION

The Documents Section sponsored three workshops and one conference program during the 1995-1997 biennium.

We held our Spring 1996 Workshop on May 10, 1996, at the University of North Carolina at Chapel Hill. We had about 70 participants. The Workshop was on "The Transition to Electronic Government Information: Tools and Resources, Issues, Problems and Solutions." Issues concerning electronic information raised by the U.S. Government Printing Office's "Study to Identify Measures Necessary for a Successful Transition to a More Electronic Federal Depository Library Program" served as background for the Workshop. Raeann Dossett, then Internet Specialist from the U.S. Government Printing Office, was our guest speaker on "Beyond Hunter/Gatherer: Tools that Civilize the Quest for Federal Information on the Internet." Michael van Fossen, UNC-CH, spoke on "International Government Information on the Internet." Ridley Kessler, UNC-CH, provided an "Update on the Transition to a More Electronic Federal Depository Library Program." Kessler then led a general discussion on the potential impact of the planned transition to a more electronic Federal Depository Library Program.

The Documents Section held our Fall 1996 Workshop, "Legal Resources and Services Using Government Documents," on October 4, 1996, at the McKimmon Center in Raleigh. About 68 people participated. The Workshop's intended audience was documents and general reference staff who had never had an introduction to these concepts and materials in the law or who needed a refresher. The speakers and their topics were Thomas M. Steele, Director of the Professional Center Library and Professor of Law, Wake Forest University, "The Structure of the Law"; Ridley Kessler, UNC-CH, "Documents Generated by the Federal Legislative Process and Their Finding Aids"; Alex Hess, Institute of Government, UNC-CH, "North Carolina Legislative Resources"; Mark Bernstein, Associate Director and Senior Lecturing Fellow, Duke University School of Law Library, "Administrative Law and Case Law"; and Katherine Topulos, Reference Librarian and Lecturing Fellow, Duke University School of Law Library, "International Legal Materials: Treaty Research and U.N. Documents."

Our Spring 1997 Workshop was on two U.S. Department of Commerce resources: the *STAT-USA/Internet* service on the World Wide Web and the *National Trade Data Bank* (NTDB) on CD-ROM. The workshop was presented by Valerie Bullerdick of STAT-USA, standing in for Ken Rogers, who could not attend because of illness. The workshop was held June 6, 1997, at the McKimmon Center in Raleigh, NC. We had only 41 participants; this attendance was disappointing.

Our Fall 1997 Program was presented at the 1997 Biennial Conference on October 8. "Internet Access to Public Documents" had an emphasis on materials of interest to public libraries. Speakers were Mary Horton, Wake Forest University; Linda Reida, Tuscola High School; Nancy Kolenbrander, Western Carolina University; and Ann Miller, Duke University.

The Documents Section now has a home page <<http://www.rcpl.org/ncla/documents/>>, thanks to the efforts of Michael van Fossen, UNC-CH.

Documents Section chairs serve one-year terms. Cheryl McLean, State Library of North Carolina, served as Chair during the 1995-1996 term; Richard Fulling, Barton College, served as her Past Chair during that term. Barbara Levergood, UNC-CH, served as Chair during the 1996-1997 term; Ann Miller, Duke University, served as Vice-Chair/Chair-Elect during that term. During the biennium, Jack McGeachy, NCSU, was Secretary/Treasurer; Marilyn Schuster, UNC-Charlotte, editor of *The Docket*, the newsletter of the Documents Section of the North Carolina Library Association; Michael van Fossen, UNC-CH, the Documents Section representative on the editorial board of *North Carolina Libraries*; Ridley Kessler, UNC-CH, the representative of the Regional Federal Depository Library; and Sally Ensor, State Library of North Carolina, State Documents Clearinghouse Coordinator.

Ann Miller will serve as Documents Section Chair for the 1997-1998 term. Nancy Kolenbrander is running for Vice-Chair/Chair-Elect and will serve in that capacity during Miller's term and as Chair during the 1998-1999 term of the biennium.

—Barbara Levergood

ROUND TABLE FOR ETHNIC MINORITY CONCERNS

The Round Table for Ethnic Minority Concerns began the biennium planning a survey to discover exactly what workshop topics were of interest to the membership. The survey was mailed to REMCo members, as well as other sections, and produced the following suggestions:

- Internet
- Diversity
- Self Esteem
- Management Development
- Dealing with difficult people

A workshop entitled "Cultural Diversity in our Lives" was planned for March 1997. It was eventually canceled due to a lack of registration.

REMCo supported the National Conference of African-American Librarians which was held in Winston-Salem, July 31-Aug.3, 1997. Several members served on the Local Arrangements Committee, volunteered as room monitors, registration workers, and in various other capacities.

Barbara Best-Nichols chaired the Roadbuilders' Award Committee. The committee selected the following award recipients for 1997: Benjamin Speller, in the category of Library Education; Clarence Toomer, academic libraries; and Robert M. Ballard, special libraries.

REMCo chose Claude Andrew Clegg, author of *An Original Man: the Life and Times of Elijah Muhammad*, as program speaker for the 1997 NCLA biennial conference. Dr. Clegg is a professor of history at North Carolina A&T State University. A native of Salisbury, North Carolina, Dr. Clegg has appeared on C-Span's *Booknotes*, *B.E. T. Talk*, and WFMY's *The Morning Show*.

Sandra Peterson, newsletter editor, produced two newsletters during the biennium. REMCo Executive Board Director Doris Mitchell, produced an informational brochure describing Round Table purpose and activities.

— Sheila M. Johnson

FINANCE COMMITTEE

The Finance Committee's accomplishments during 1996 and 1997 include addressing the lack of balance between income and expenses in NCLA's Operating Budget, development and revision of Financial Procedures for Operating Funds, and filing of IRS forms. Members of the committee deserve credit for these accomplishments, particularly President Fergusson and Treasurer Brown. Fergusson has appointed committees to recommend solutions for NCLA's finances, and has dedicated much effort to resolving remaining concerns. Brown's contributions exceed those of other members, as she has worked closely with the accountant, with committee members, with the Administrative Assistants, and played indispensable roles in overseeing the filing of IRS forms and the transition of NCLA record keeping from manual to automated system. The NCLA Executive Board members also deserve credit, for they have taken contentious issues back to their Section and Round Table members and have made difficult decisions to ensure the vitality of NCLA.

The financial vitality of NCLA remains a concern. Decisions made by the NCLA Executive Board concerning which monies may be spent for operating expenses and how much money will be allocated to cover expenses will determine NCLA's financial health in the immediate future. In order to get NCLA's financial house in order in the long term, the association should place high priority on recruiting members and supporters.

On behalf of the Finance Committee, I would like to express our appreciation to the NCLA Executive Board and the members of NCLA for their thoughtful attention and effort invested in addressing NCLA financial concerns. As Chair of the Finance Committee, I would like to thank the committee members. The guidance and input of the Finance Committee members were essential to moving forward in addressing NCLA financial concerns. Individuals serving as Finance Committee members during 1996 and 1997 included Larry Alford, Wanda Brown, Maureen Costello, David Fergusson, Nancy Fogarty, C.T. Harris, Steve Johnson, Judy LeCroy, Teresa L. McManus, Nona Pryor, Christine Tomec, Marsha Wells, and Claudette Wiese. Frances Bradburn is also due special thanks, as she has attended meetings to share information regarding expenses related to publishing *North Carolina Libraries* and has provided cost analyses and other data which helped the committee in evaluating NCLA finances. Last, thank you to David Fergusson for appointing me to this committee; it has been a pleasure to serve the members of NCLA.

— Teresa McManus

GOVERNMENTAL RELATIONS COMMITTEE

The chief activity of the Governmental Relations Committee during the biennium was the coordination of NCLA's participation in annual National Legislative Day activities in Washington, DC.

Representing the Association on May 6 and 7, 1996, were Melanie Collins, Mary Kit Dunn, David Fergusson, Jackie Frye, Nancy Gibbs, Sylvia Sprinkle-Hamlin, Irene Hairston, Gene Lanier, Linda McDaniel, Jane Marshall, Karen Perry, Elinor Swaim, John Via, and John Welch.

On May 5 and 6, 1997, Nancy Gibbs, Sylvia Sprinkle-Hamlin, Elizabeth Laney, Irene Hairston, Elinor Swaim, John Via, and John Welch served as a smaller but very effective delegation, assisted by Satia Orange, former NCLA member and current ALA staff member.

The national scene during the biennium was remarkable for the many victories which libraries and library supporters won, with no significant losses. Much credit goes to the extremely effective efforts of the upgraded Washington Office of the American Library Association. But credit goes as well to efforts of state and local associations and to considerable grassroots support.

The successful campaign in the courts against the Communications Decency Act, which could have had a devastatingly chilling effect on the Internet, was a major victory. In the Congress, the library community was able to stave off well-meaning but premature decisions to substitute electronic access for print access to federal documents. Other efforts were successful in slowing down new intellectual property legislation until it can include extensions of the Fair Use doctrine into the electronic era. And in a period when federal budgets were being tightened to reduce the national deficit, funding for most library programs held steady or increased.

Staff members in the office of Senator Jesse Helms were extremely helpful in making it possible for NCLA to host luncheons in Senate office buildings. These events, to which North Carolina senators and representatives and their legislative aides were invited, gave NCLA's delegations the opportunity to meet many of these individuals and discuss with them some of the issues of concern to North Carolina libraries and librarians.

The outstanding contributions of Elinor Swaim to the effectiveness of both Legislative Day delegations cannot be understated. Her effervescence, stamina and legislative acumen have been truly inspirational.

— John E. Via

INTELLECTUAL FREEDOM COMMITTEE

Intellectual Freedom Incidents Investigated/Handled/Referred:

Requests in North Carolina:

Asheville; Boiling Spring Lakes; Burlington; Burnsville; Chapel Hill; Charlotte; Clayton; Dunn; Durham; Eden; Elizabeth City; Elkin; Fayetteville; Forest City; Gastonia; Goldsboro; Greensboro; Greenville; Halifax; Henderson; Hendersonville; High Point; Holly Ridge; Kernersville; Lexington; Lillington; Marion; New Bern; Newton; Pilot Mountain; Pinehurst; Raeford; Raleigh; Reidsville; Rockingham; Rocky Mount; Salisbury; Spindale; Stokes; Trenton; Washington; Whiteville; Wilmington; Wilson; Winston-Salem; Winton.

Requests from Out-of-State: Jacksonville, AL; Tucson, AZ; Inglewood, CA; Boulder, CO; Littleton, CO; Washington, DC; Pensacola, FL; Atlanta, GA; Dalton, GA; Chicago, IL; Notre Dame, IN; Valparaiso, IN; Jefferson, MO; Reno, NV; Albuquerque, NM; Albany, NY; New York, NY; Akron, OH; Pittsburgh, PA; Nashville, TN; Houston, TX; Richmond, VA
Titles Giving Problems in North Carolina:

The Adventures of Huckleberry Finn

Blubber

Bridge to Terabithia

The Brothers Karamazov

The Cat Who Went to Heaven

The Catcher in the Rye

The Color Purple

Cross Your Fingers, Spit in Your Hat

A Day No Pigs Would Die

Death Be Not Proud

Forever

Fun House

Getting Ready for the New Baby

The Headless Cupid

The History of Folklore

I Know Why the Caged Bird Sings

Indian in the Cupboard

It's Perfectly Normal

Jack

Kaffir Boy

The Lemming Condition

The Prince of Tides

Life Without Friends

Look Homeward Angel (play)

Mademoiselle (magazine)

My Brother Sam is Dead

Native Son

The Old Gringo

Out (magazine)

The Red Pony

Rolling Stone (magazine)

A Separate Peace

Scorpions

Souder

The Summer of My German Soldier

The Teacher from the Black Lagoon

Things Fall Apart

Witches and Wizards

A Wrinkle in Time

YM (magazine)

— Gene D. Lanier

MEMBERSHIP COMMITTEE

During the 1995-97 biennium, the Membership Committee accomplished the following:

1. Worked with the NCLA Administrative Assistant to provide recruitment displays and membership brochures/applications at NCLA section/round table/committee workshops.
2. Revised membership form to indicate that the New Members Round Table is the Section included in dues for first time members.
3. Solicited additional suggestions for recruiting and retaining members from section/round table/committee chairs and worked with membership committees in these groups.
4. Drafted "thank you" note/letters to be sent to new and renewing members.

In addition to the above, the committee participated in the 1996 Career Fair sponsored by the School of Information and Library Science at UNC-Chapel Hill. Membership brochures/applications were distributed to student and professional librarians. Because of this activity, several renewals and new memberships were processed on site.

For the 1997 Biennial conference, the membership solicited nominees for the Association Awards. Awards were given in the following categories: Honorary, Life, and Distinguished Service.

— Barbara Akinwale
and Jackie Beach



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LIBRARY ADMINISTRATION AND MANAGEMENT SECTION

The Library Administration and Management Section has been involved in a wide range of activities during the past biennium. Most of the Section's activities centered on the theme of leadership.

NCLA Leadership Institute. The Section worked during the 1994-1995 biennium on planning for a biennial leadership institute for NCLA and recommended in early 1996 that the President of the Association establish a committee of NCLA to continue the work of planning and implementing the institute. This committee was established, and the first NCLA Leadership Institute was held in October 1996.

North Carolina Libraries Leadership Issue. The Section Chair served as editor of the summer 1996 issue of *North Carolina Libraries*, a special issue on leadership.

Fall 1996 Workshop. The Section's biennial fall workshop was held on November 21 and 22, 1996, at Southern Pines. Forty-one librarians attended. Annis Howard Davis, former personnel trainer for Wake County, led the workshop on the first day in "Becoming a Better Coach," a session that focused on team building, coaching characteristics, and planning. Tom Moore, Wake County Library Director, led the workshop on its second day and focused on team building.

Web Page. The Section brought up its Web page at <http://www.nccu.edu/~burgin/lams.html>.

Newsletter. One issue of the Section's newsletter, *On the LAM(S)*, was mailed to members of the section and was also put on the Web site.

1997 BCLA Biennial Conference. The Section was joined by the Public Library Section and the Reference and Adult Services Section in sponsoring a pre-conference for the 1997 Biennial Conference. The preconference is the 1997 institute of the American Library Association's Library Administration and Management Association, entitled "Staffing Issues for the Year 2000."

The Section is also co-sponsoring, with the New Members Roundtable, a session at the Conference on "Maintaining a Positive Workforce in the Age of Dilbert." The featured speaker will be David Ferreiro, Director of the Duke University Libraries.

By-Laws Changes. The Board also proposed three by-laws changes to be voted on by its members in 1997. The first change would provide a single nominee for each office instead of two nominees. The second change would amend the section's by-laws so that elections would be conducted at the regular meeting, as opposed to mail ballot. The third change would allow amendments to the by-laws to be approved either via a mail vote or via a vote at the regular meeting at the Conference.

— Robert Burgin

NEW MEMBERS ROUND TABLE

The 1995-97 biennium has been an important one for the New Members Round Table. Our most significant item of business involved a bylaws change which reflected the NCLA Executive Board's decision to give a two-year automatic membership in NMRT to those joining NCLA for the first time. This change brought an increase in the membership of the Round Table, which now includes, for the first time, all the new members of NCLA. The executive board of the NMRT has made an earnest effort to address the needs of librarians new to the profession and to the organization.

This biennium the Round Table resumed publication of a newsletter, the *NMRT Bulletin*. A Web site was also established with a link to the NCLA home page. Two workshops were held, both of which proved to be very successful. The first, in August of 1996, was entitled "Bookmark It! World Wide Web Sites for Librarians." The second, in June of 1997, was called "NMRT's Big Adventure" and involved a tour of three libraries in the Triangle area: Perkins Library at Duke University, the library at the National Humanities Center in Research Triangle Park, and the main Durham County Public Library. This workshop was the first in a planned series of "Adventures" in different areas of the state, offering excellent opportunities for networking and observing various library environments.

The NCLA conference is always a highlight of the biennium. Round Table plans for the October 1997 conference included a program entitled "Your First Job and Beyond"; a program co-sponsored with the Library Administration and Management Section called "The Dilbert Principle in Libraries"; and our business meeting/luncheon with Dori Sanders, bestselling author of "Clover."

— Carol Freeman

NORTH CAROLINA LIBRARY PARAPROFESSIONAL ASSOCIATION

What an exciting biennium this has been! NCLPA has been busy planning/sponsoring programs, holding membership drives, updating/compiling publications and preparing for the biennial conference.

This biennium NCLPA co-hosted the teleconference Soaring to Excellence II at Appalachian State University. Our workshop series on children's programming, Sizzlin' Storytelling Techniques, proved an exciting opportunity for workshop participants. Frances Lampley and Susan Adams discussed many useful methods and were very motivational presenters. The summer workshop series began with "Searching the Web." Helen Tibbo, Associate Professor and Assistant Dean of the School of Information and Library Science at The University of North Carolina at Chapel Hill, focused on the knowledge, skills and techniques necessary for searching the World Wide Web. Sidney Pierce, also of the School of Information and Library Science at UNC-CH, spoke of the impact electronic resources have on traditional collection development. In addition, participants viewed web pages designed to help library workers with collection development. Carol Tobin and Michelle Neal, both of Davis Library at UNC-CH, were presenters for "Future of Reference and Interlibrary Loan — Where Do We Go From Here." The two-part series dealt with the ever changing roles of reference work and the impact the Internet and World Wide Web have on these two valuable services of libraries. Many thanks to Meralyn Meadows and Lori Davis, Barbara Ledbetter, Beth Lyles and Lee-Anne White (Regional Directors) for their eager persistence in planning and hosting the biennial workshops.

The Membership committee was busy trying to increase interest in NCLPA and NCLA. Letters, posters and brochures were sent to some 300 libraries in North Carolina. Contact persons were selected and membership has slightly increased due to the hard work by this committee. Sharon Noles, committee leader, was also responsible for publishing our *Visions* newsletter and establishing a home page which is accessible through Randolph County Library's website. Sincere appreciation to Sharon for her dedication to these projects.

The 1997 conference has proven, once again, to be the highlight of the biennium. NCLPA hosted four fabulous programs. Our speakers included NC Author Lee Smith, *Library Mosaics* editor, Ed Martinez, Simone Rose of the Wake Forest University Law School and last, but certainly not least, Rosalie Blowe. NCLPA also sponsored a two-hour walk-thru tour of Wake County Library's Children's Bookmobile.

"Choose Quality, Choose Libraries" was the theme for the 1997 biennial conference. With proper training and teamwork, library staff can be *quality* staff who provide *quality* service at the customer's *chosen* library.

— Renee Pridgen

REFERENCES AND ADULT SERVICES SECTION

The goal of the Reference and Adult Services Section is to provide a forum for discussion of reference service in an ever changing environment and to sponsor programs that are stimulating, challenging and relevant to library staff interested in reference and adult services.

The RASS program for the 1995 NCLA Biennial Conference in Greensboro provided a variety of customer perspectives on our service mission and performance. "Through the Customer's Eyes: Linking Information Needs and Library Services" featured a panel of three speakers, followed by reaction and a research overview from our moderator, Dr. Elfreda Chatman, Associate Professor, UNC-Chapel Hill School of Information and Library Science. The panelists included science-fiction novelist Orson Scott Card; Tammy Worthy, vice president of the Greensboro Citywide Poor People's Association; and Karen Gottovi, former state legislator from Wilmington (recently named director of the North Carolina Division of Aging).

RASS supported the first biennial NCLA Leadership Institute by donating \$250 to the Institute and by sponsoring Sue Cody's attendance at the Institute. Having found the Institute extremely valuable, Sue has encouraged the RASS Executive Committee to continue to support the program.

Responding to the need for libraries to provide Internet access to the public, RASS offered a program in November 1996 entitled "Providing or Policing: Internet Access Dilemmas for Libraries." Our first featured speaker was Dr. Henry Schaffer, then Professor of Genetics & Biomathematics, currently Associate Vice President for Academic Affairs for Information Technology, UNC General Administration. He addressed the development and future of electronic access to information and some philosophical shifts in library and information services inherent in these changes. The second featured speaker was Frances Bradburn, Section Chief of Information Technology Evaluation Services, Public Schools of North Carolina and Editor of *North Carolina Libraries*. Ms. Bradburn led a lively discussion of legal, ethical and practical dilemmas for libraries, especially relating to access for young people. The afternoon concurrent sessions offered participants an opportunity to address special issues related to either the public or academic library setting. The public library session included panelists Robin Hemrick, Wake County Public Library; Lois Kilka, Public Library of Charlotte and Mecklenburg County; and Suzanne White, Rowan Public Library. The academic library session panelists were Laura Cousineau and John Little, both from Perkins Library, Duke University, and Pam Sessoms, Davis Library, UNC-Chapel Hill. The evaluation forms returned at the end of the day indicated that participants especially enjoyed hearing a wide variety of perspectives, gaining both philosophical and practical insights, and discussing shared concerns with speakers and other participants.

A Web presentation for RASS was established this year. Providing basic information about the section was the first goal, which has been accomplished. Further development of the pages to provide additional useful information to members of the section is needed in the next biennium. The URL for RASS's home page is: <http://coast.lib.uncwil.edu/rasshome.html>

— Sue Ann Cody

RESOURCES AND TECHNICAL SERVICES SECTION

During the 1995-1997 biennium, the Resources and Technical Services Section continued to offer a range of programs relevant to those interested in technical services issues. On September 27, 1996, the section sponsored a workshop entitled "The Interconnected Information Environment: Perspectives for Resources and Technical Services." The 80 participants gave the workshop high marks for providing various perspectives on the issues to be considered when designing, selecting, or implementing automated systems. We were very fortunate to have the following individuals as speakers: Keith Wright, Pam McKirdy, Catherine Wilkinson, Kathy Brown, Ricki Brown, Susan Wood, Joe Collins, and Jordan Scepanski.

During the 1997 NCLA Biennial Conference, RTSS sponsored one major program and three table talks. Arnold Hirshon, Vice Provost for Information Services at Lehigh University, spoke on "Perspectives on Outsourcing of Technical Services Operations." The three table talks were "Increasing User Input in Developing and Managing Collections," "The Web in Technical Services Operations," and "Passport for Windows."

In addition, the section surveyed its membership twice and prepared and distributed a directory of members and their interests. We also designed and sent out materials regarding our section to colleges and universities throughout the state and to NCLA members who were not members of RTSS.

We presented two awards (\$200 and a plaque) at the conference. The "Best Technical Services Article Award" from *North Carolina Libraries* went to Robert Galbreath for his article entitled "Nailing Jell-O to the Wall? Collection Management in the Electronic Era." The second, the Student Recognition Award, was given to Carrie McLean. We are pleased by the continued interest in the work of our section and invite participation and suggestions from others at any time.

— Janet L. Flowers

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NORTH CAROLINA ASSOCIATION OF SCHOOL LIBRARIANS

The biennium just closing saw continuation of many programs that have been successful in the past for NCASL. The Children and Junior Book Awards program, co-sponsored with the Children's Services Section, continued to be vital with assistance from the NCLA Special Projects grants to publish booklets of enrichment ideas and curriculum support suggestions for the list of books. The NCASL Research Grant of \$500 spurred a new member, Annemarie Timmerman, to help the association complete a survey on flexible scheduling in North Carolina elementary media programs. Based on her work, NCASL later published a position pamphlet on flexible scheduling for use by members in educating each other, administrators, and teachers. The Battle of the Books program served more middle school students than ever before as use of the model expanded in the state. The newsletter *NCASL Bulletin* provided communication with our members about programs and events, as well as the ongoing committee work of the section.

During this biennium, the NCASL Executive Board tried several new ways to serve its members and was successful in some and unsuccessful in others. One of the efforts which was not successful was the move of the Biennial Work Conference to an August date in 1996. The attendance of about 400 was approximately half the expected number. Those surveyed at the conference indicated that a fall date was more

acceptable. Consequently the NCASL Executive Board acted to move the 1998 Biennial Work Conference back to September dates. Contracts were signed to place the 2000 and 2002 Work Conferences in October at the Benton Convention Center in Winston-Salem. These contracts were negotiated as part of a package with NCLA for 1999 and 2001.

The NCASL Executive Board planned another new summer program effort with the assistance of the Division of Instructional Technology at the Department of Public Instruction. The "new" August Workshops were born from repeated requests from members to assist in revisiting the former "DPI August Workshops." The 1997 Summer Workshops were held in three locations (Valdez, Salisbury, and Greenville), and featured exhibits, a general session by Elsie Brumback, and concurrent sessions by Instructional Technology staff. Evaluations were very high and total attendance at the three sites was over 400. The success of this regional effort supports the idea of low cost one day programming in summer dates.

As a result of the reduction in dues collected and the low attendance at the 1996 conference, NCASL has economized to balance its budget. One issue of the newsletter was dropped in 1996 and again in 1997. Programs have been made to pay for themselves if possible. Bulk mailing has been used whenever possible to cut postage costs. The use of NCLA grants has helped tremendously

to support committee work.

NCASL has been represented at the AASL Affiliate Assembly by our elected representative and the chair. It became apparent during this biennium that other states had a more continuous chain of communication because their representatives to the Assembly were the chair and vice-chair of their organizations. As changes are made at the national level, we often need to reflect those changes at the state level. The NCASL membership ratified a by-laws change which eliminated the AASL representative position and transferred those duties to the Chair-Elect. The change was effective in summer 1997 at the ALA conference.

Intersectional cooperation has been an effort of the board. NCASL teamed with the New Members Roundtable to sponsor a reception at the 1995 NCLA conference. The College and University Section, LAMA, and the Children's Services Section provided programs for conferences. The NCLA Board meeting was held at the 1996 Biennial Work Conference. In a spirit of dedication to the NCLA mission, the NCASL Executive Board donated \$250 toward the first NCLA Leadership Conference. Two of those attendees were elected to the 1997-1999 NCASL Executive Board.

The NCASL section ends the biennium with considerably smaller cash reserves but membership on the upswing. It is the intent of the NCASL Executive Board to continue to provide the programming its members need at as low a cost as possible within the confines of its financial ability. NCASL will, therefore, continue to be creative in forging partnerships with other library and education groups.

— Karen Perry

NCLA SCHOLARSHIP COMMITTEE

The committee completed action on recommendations to the Executive Board on the recipients for the NCLA Memorial Scholarship and the Query-Long Scholarship for the past two years.

NCLA Memorial Scholarship

1996 Melanie Terry
1997 Sue Harris

Query-Long Scholarship

1996 Marni Jo Overly
1997 Meribeth Triplett

In other action by the committee, strategies were explored for increasing awareness and interest in NCLA scholarships.

— Edna Cogdell

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NCLA SPECIAL PROJECTS COMMITTEE

NCLA Project Grants for 1996-97

In 1996, \$7,935 was awarded but no more money was budgeted in 1997 for grants.

1996 Grants Made:	Program Title:	Amount
College & University Sect.	"Collaboration on Technology"	\$1,038
Library Adm. & Mgt. Sect.	"Leadership Conference"	\$1,500
NC Assn. School Librarians & Children's Serv. Sect.	"Delicate Balance"	\$ 500
Resources & Tech. Services	"Interconnected Info Environment"	\$ 672
NC Assn. School Librarians & Children's Serv. Sect.	"NC Children's Book Award"	\$3,000
Children's Services Sect.	"Stories at the Summit"	\$1,225
TOTAL AWARDED		\$7,935

— Patrick Valentine

TECHNOLOGY AND TRENDS ROUND TABLE

Officers: The TNT Round Table's officers for the 1995-97 biennium are

Cristina Yu, Chair
Ruby Hunt, Treasurer
Eleanor Cook, Secretary
Tim Bucknall, Director
Susan Smith, Director
Diane Kester, *North Carolina Libraries* editorial board representative

The proposed slate for the 1997-99 biennium is

Eleanor Cook, Chair
Susan Smith, Chair-Elect
Gloria Frost, Treasurer/Secretary
Jeudi Kleindienst, Director
Michael Roche, Director

Workshops and Conferences:

Board members of TNTRT have been busy in the 1995-97 biennium. We organized four hands-on workshops and they were very well received.

Oct. 18, 1996 "Work Wisely on the Web" hands-on workshop, Forsyth Technical Community College

Nov. 1, 1996 "Work Wisely on the Web" hands-on workshop, Forsyth Tech

Mar. 21, 1997 "Http:creating.webpages.org" hands-on workshop, Forsyth Tech

Apr. 25, 1997 "Http:creating.webpages.org" hands-on workshop, Forsyth Tech

We offered three programs at the 1995-97 biennial conference in Raleigh.

Oct. 9, 1997 "Guiding Libraries Through Changes: Creating and Achieving the Exciting Future" with Richard Dougherty as speaker.

Oct. 9, 1997 "North Carolina Information Highway: Where, Who, How, and Why," experts from various sectors shared their experiences in using the NCIH, the impact, the problems and the future plans.

Oct. 10, 1997 Co-sponsored "The Web in Technical Services Operations" table talk with Resources and Technical Services.

— Cristina Yu

STATUS OF WOMEN IN LIBRARIANSHIP

Betty Meehan-Black (Chair); Marilyn Miller (Chair-Elect); Elizabeth Laney (Secretary); Trish Gwyn (Membership Chair); Libby Grey and Mary McAfee (Directors); Anne Marie Elkins (Past Chair); Joan Sherif (*North Carolina Libraries* representative); and Rex Klett (*Ms. Management* Editor) led the Round Table on the Status of Women in Librarianship during 1995-1997. During this time period the RTSWL published six issues of *Ms. Management*. Of special note was an interview with Elinor Swaim, a Rowan County Public Library Trustee, who was appointed to the National Commission on Library and Information Science by Presidents Reagan and Bush.

The goals of the Round Table on the Status of Women in Librarianship are to (a) unite North Carolina Library Association members who are interested in the status of women in librarianship; (b) provide a forum for the discussion of the concerns of women in librarianship and how these concerns affect the profession as a whole; (c) provide for exchange of information among all components of the North Carolina Library Association with the goal of increasing understanding of current issues affecting women within the profession; (d) give stimulus, support, and information to the Association and its various components in causing library policy and decision makers to be more aware of and responsive to these issues and concerns; (e) present programs and carry out other appropriate activities; and (f) seek to fulfill the objectives of the North Carolina Library Association. One of the ways to accomplish these goals is through sponsoring workshops on skills training. "Hiring Smart," the 1997 workshop, was devoted to avoiding personnel mistakes, mentoring, getting the best references, hiring a diverse staff, orienting and training. A panel of speakers was chosen from personnel experts throughout the state.

The final program took place at the 1997 NCLA Biennial Conference in Raleigh. Margaret Maron, a North Carolina mystery writer, spoke with humor and eloquence at a luncheon which was co-sponsored by the RTSWL and the PLS.

— Betty Meehan-Black

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