

# NORTH CAROLINA LIBRARY ASSOCIATION

## SECTION AND ROUND TABLE BIENNIAL REPORTS

### CHILDREN'S SERVICES SECTION

The Children's Services Section in the 1999-2001 biennium focused on increasing professional development opportunities for librarians serving youth, improving the visibility of the section, and continuing to promote the section in NCLA. We have achieved our goals through offering more programs to library staff, creating a presence on the Web, and reestablishing our quarterly newsletter.

At the NCLA Biennial Conference we offered workshops for library professionals serving different ages and cultures. "Mother Goose Asks Why" offered those librarians working with at-risk families programs to attract children and adults. Our session on "Serving the Spanish Speaker" discussed tips and techniques for serving the rising population of Hispanic Latinos in North Carolina, and our CSS Author Breakfast featured Johanna Hurwitz. All the events sponsored by CSS were well received and Ms. Hurwitz's presentation received high praise.

Our off-year conference "Storytelling and Beyond, Incorporating the Arts into Programming" was presented on October 30 and 31, 2000, at the Brown Summit Conference Center. The presenters were Laura Boosinger, Hobie Ford, and Brian Sturm. We had a record attendance at this conference and the evaluations were very complimentary of our program, speakers, and surroundings. We have been offering this off-year Conference for over 15 years and the popularity continues to grow. We look forward to sponsoring more workshops pertinent to library staff dedicated to working with children.

At the 54th NCLA Biennial Conference, LIBRARIES@future.now, CSS offered the following sessions: "State Library of NC's Kid's Portal"; "Storytelling Lives: Literature in the Era of the Com-

puter"; and "Catcher in the Rye? What Should I Buy: Collecting and Promoting Materials For Teens." In addition, we cosponsored "Family Literacy in the Library" with the Literacy Committee. Although all our sessions received good evaluations, we were concerned with the decrease in attendance. For example, the CSS Breakfast traditionally attracts an attendance of 100-150 participants, but this year only 70 registrations were received. Clearly, this is the result of the withdrawal of the school media specialists from NCLA. In the coming biennium, a major initiative of CSS will be to continue to cooperate and collaborate with NCSLMA, the new association of school librarians. Currently, we are cosponsoring the North Carolina Book Award with NCSLMA and we are actively exploring more opportunities for collaboration.

In terms of promoting the section to library professionals, we have achieved great strides. In March of 2000, Loretta Talbert joined the CSS Board and became responsible for editing our quarterly newsletter "Chapbook." The "Chapbook" had been established in the early days of CSS, but for a number of years we ceased the publication of the newsletter. Under the leadership of Loretta Talbert, we have reestablished the publication of our newsletter and successfully produced issues on a quarterly basis. An additional priority of CSS was to have a presence on the Web. With the technical assistance of Diane Kester, NCLA treasurer, we now have an attractive Web site which promotes the section to libraries and librarians all over the state. Many thanks to Diane for her assistance in this endeavor.

Finally, over the past two years we have had a number of talented library professionals join and leave our Board. Our *North Carolina Libraries* representative, Pam Standhart, resigned from the

Board to accept a position in a school library and her position was filled by Angela Boone from Wake County Public Libraries. Tammy Baggett, a director on our Board, resigned to accept a new position out of the state and her position was filled by Loree Pennock from Cumberland County Public Libraries. Carol Laing was elected to the office of Vice-Chair and Sue Mellott resigned as our Para-Professional Liaison.

It has been a productive two years for the Children's Services Section. I have been honored to serve the Children's Services Section of NCLA and to work with the talented and dedicated members of the CSS Board.

— Ann Burlingame

### COMMUNITY AND JUNIOR COLLEGE SECTION

At the beginning of this biennium, officers of the section faced a dilemma: Should we continue as a separate section of NCLA, or should we become an interest group in the College and University section? CUS had made changes in their bylaws which would have made our position as an interest group more attractive, and there was some feeling that perhaps we were too small to be a viable section. On the other hand, after examining our membership list, we concluded that our membership percentage (out of all the possible members of our section) was probably as high as, and perhaps higher than, other sections of NCLA. We also felt that it was important to continue taking our place among the communities of interest. We agreed that a reinvigoration of the section should at least be attempted before a change was made.

Officers of the section this biennium were: Carol Freeman, Forsyth TCC, Chair; Peggy Quinn, Wake TCC,

Vice-Chair/Chair-Elect; Martha Davis, Davidson CCC, Past Chair; Debbie Luck, Randolph CC, Secretary; Keith Burkhead, Guilford TCC, Director; Laura Gorham, Alamance CC, Director.

Several efforts were made to increase membership in the section, most notably a telephone recruitment drive in the summer of 2000 and a booth at the NC Community College System Learning Resources Association (LRA) conference in March 2001. Our workshop, "Web Page Design for Community College Libraries," held in May 2001 at Guilford Technical Community College, was a great success. Plans for NCLA Conference programs included a luncheon featuring Elliot Engel on "Queen Victoria and the Victorian Novel," a session on "The Nuts and Bolts of NetLibrary" with representative Mike Echery, and a short business meeting.

After a successful biennium, we are of the opinion that the Community and Junior College Section serves as the voice of a unique constituency within NCLA. With all the changes of the last two years, especially those in the NC Association of School Librarians, we feel that it is more important than ever to keep that voice strong and vital. We are confident that the slate of officers for the new biennium will continue the revitalization of CJCS.

#### SLATE FOR 2001-2003:

Peggy Quinn, Wake TCC, Chair; Keith Burkhead, Guilford TCC, Vice-Chair/Chair-Elect; Carol Freeman, Forsyth TCC, Past Chair; Penny Sermons, Beaufort CC, Secretary; Laura Gorham, Alamance CC, Director; Sondra Oakley, Vance-Granville CC, Director

— Carol Freeman

#### CONSTITUTION, CODES AND HANDBOOK REVISION COMMITTEE

The Committee met "virtually" several times in 2000 through e-mail discussion while preparing the 5th edition of the NCLA Handbook. The online version of the Handbook was first made available in April 2000 for Board members' review. As requested by the Board, each member was presented a printed copy of the Handbook at the April 2001 meeting. Updated pages will be printed and distributed when revisions are made to the online web version of the Handbook at this URL: <<http://www.nclaonline.org/handbook/>>.

— Bao-Chu Chang

#### DOCUMENTS SECTION

The 1999-2001 Biennium was a challenging time for librarians working with government documents. Increasing transitions to electronic formats continue to bring new and sometimes problematic issues to the forefront. The section sponsors two workshops annually to provide continuing education to facilitate improving services in an everchanging environment, and are intended to be self-supporting through registrations calculated on a break-even basis. The 2000 workshops were planned by Frank Molinek, then Chair-Elect, and in 2001 by Paula Hinton, Chair-Elect that year. (In the Documents Section, the Chair and Chair-Elect positions are one year responsibilities.) The workshops are well-attended and provide important training opportunities to section members and visitors.

The Spring 2000 workshop, "Census 2000: Everything You Wanted to Know...But Were Afraid to Ask," featured Ken Wright of the U.S. Census Bureau. In addition to delineating changes in decennial census parameters, such as collection and analysis of data and geographical definitions, Wright also demonstrated functionalities of the Census Web site and Extract software.

"Collecting and Disseminating Local Government Information" was the Fall 2000 workshop. Marilyn Schuster, Patti Easley, and Duane Bogenschneider presented avenues to solving the puzzles of local government information, and using Find NC in problem resolution with electronic information availability. Following this workshop, Paula Hinton became section Chair-Elect.

The Spring 2001 workshop was entitled, "Freely Given, Freely Received: Internet Resources to Support our Services." Presenters were Mike Van Fossen, addressing international resources; Rita Moss, who demonstrated the uses of business resources; Nancy Kolenbrander, displaying sites for historical resources; and Tamika Barnes, standards materials.

The Fall 2001 program at Biennial Conference brought Grace York, Documents Coordinator at the University of Michigan, whose pages <<http://www.lib.umich.edu/govdocs/>> are widely used by reference librarians—both government documents ones and others. York addressed the changing roles of librarians working with documents in an increasingly electronic environment. At the close of this program, in a brief business meeting Laura Elling West of Elon University was elected Chair-Elect.

— Paula P. Hinton

#### INTELLECTUAL FREEDOM COMMITTEE

##### Reported Censorship Incidents

Several books were challenged this past biennium and most of them were in school media centers. Here are the books that were challenged:

*Crazy Lady* by Jane Conley at a middle school library.

*Everything You Need To Know About AIDS* by Barbara Taylor at a middle school library.

*My Secret Garden* by Nancy Friday at a public library.

*The Adventures of Tom Sawyer* by Mark Twain at a middle school library.

*Visit with a Mermaid* by Pierre Le-Tan at a public library.

*Venus* by Dennis Fradin at an elementary school library.

*Shadow* by Joyce Sweeney at a middle school library.

##### Statewide Internet Concerns

The library community was barraged with proposed bills in the North Carolina Legislature to regulate access to the Internet in Public and School libraries. This proposed legislation was in addition to the passage of the Children's Internet Protection Act (CIPA) and the Neighborhood Children's Internet Protection Act (N-CIPA) by the United States Congress on December 15, 2000.

NC House Bill 478 and NC Senate Bill 599 "Children's Internet Safety-Net" bills, introduced in March 2001, were entitled "An act requiring public libraries and schools to use technology and to take other effective measures to limit access of children to obscene or violent material on the Internet."

NC Senate Bill 987 "Limit Child's Access/Computer Porn" was introduced in April 2001. Also introduced in April 2001 was Senate Bill 1032 "Minors' Internet Access."

The House and Senate referred all of these state bills to committee where they have not emerged for consideration. Thanks are owed to the many librarians and friends who have worked hard to advocate against these bills.

##### Local Internet Concerns

Local efforts were exerted to filter public libraries' Internet access for children and adults during the last two years. Well-publicized incidents occurred in Cumberland, Avery, and Mitchell Counties that were successfully overcome by library trustees and management.

##### Intellectual Freedom Award

The Intellectual Freedom Committee of



NCLA awarded the NCLA/SIRS Mandarin, Inc. Intellectual Freedom Award to Library Director Theresa Coletta of the Avery-Mitchell-Yancey Regional Public Library at the annual conference on October 4, 2001, for her effective defense of intellectual freedom in resisting filters on Internet computers for the public.

#### Committee Members

I wish to thank the NCLA/IFC members who were terrific to work with and eager to participate via e-mail: Anne Marie Elkins, Jonathan Farlow, Jim Kuhlman, Robert James, Sherwin Rice, Ronald Ritter, and Michael Sawyer.

— Jerry Thrasher

#### LITERACY COMMITTEE

The committee determined one goal at the beginning of the biennium: Conduct one or more programs at the 2001 conference.

Subsequently, the Committee planned three sessions for the conference. All were well received and deemed successful by the Committee. Those programs were as follows:

**Showcase of Family Literacy: North Carolina Best Practices** featured four panelists who shared information about their respective programs. They included:

Nancye Gaj, President of Motherhead, Inc.: "Family Literacy in North Carolina: An Overview."

Trish Bean, Literacy Coordinator of H. Leslie Perry Memorial Library: "Vance County Reads."

Loree Pennock, Children's Librarian of Cumberland County Public Library and Information Center: "Literacy Outreach to Children and Families for Cumberland County Public Library."

Dorothy Hodder, Public Service Librarian of New Hanover County Public Li-

brary: "Prime Time Family Reading Time" and "Mother Goose Asks 'Why?'"

**Guest Luncheon** featured Dr. Carole S. Talan, Literacy Specialist of the California State Library, and was co-sponsored by the Children's Services Section and the Public Library Section. This session was supported by an NCLA Project Grant. Dr. Talan's topic was "Family Literacy in the Library: It Just Makes \$en\$e!"

**LINCS: Literacy Information and Communications System** featured Mary Dun Siedow of the North Carolina Literacy Center describing the system and highlighting notable aspects.

This singular goal for the biennium was exceptionally met.

In addition, the Committee briefly explored database development and Web site construction. These two items may constitute a future agenda as well as continued program planning for the next biennium conference. Mark Pumphrey of Polk County is the new Chair. To date, the membership includes continuing members Joyce Burgart, Anne Marie Elkins, Jeanne Fox, Betty Mehan-Black, Mary Dunn Siedow, and Steve Sumerford.

— Pauletta Brown Bracy

#### NOMINATING COMMITTEE

The Nominating Committee (Dave Fergusson, Chair, Frances Bradburn, Waltrene Canada, Elaine Christian, Carol Freeman, Carrie Nichols, John Via) met in the Spring of 2001 and submitted the following slate of candidates to the Executive Board. The Committee met on September 6 to count ballots and announce the winners (starred). All candidates were notified and results were announced via NCLA-L.

Slate of Candidates for the 2001 NCLA Election:

Vice President-President Elect

\*Pauletta Bracy

Joline Ezzell

Treasurer (4 year term)

\*Diane D. Kester

Karl Keiper

Secretary

Bao-Chu Chang

\*Martha Davis

Director (elect 2)

Robert Canida

Mark Pumphrey

\*Teresa McManus

\*Jim Carmichael

ALA Counselor (4 year term)

\*Vanessa Ramseur

Sherwin Rice

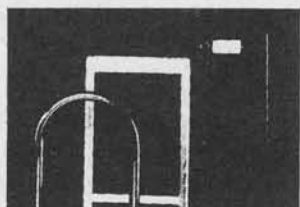
— Dave Fergusson

#### PRESIDENT'S REPORT

Most of us have grown up knowing the motto of the Three Musketeers: All for One, One for All. Now we more fully understand that the musketeers were articulating in elegant shorthand their endorsement of the simultaneously reciprocal concepts of group unity and group diversity.

NCLA has achieved group diversity through its various sections and round tables. NCLA's strength lies in the obvious fact that it is a very diverse organization offering a forum for public libraries, school libraries, and academic libraries as well as various specializations in librarianship. NCLA has consistently advocated that libraries need to change to accommodate new user groups and meet their special emerging needs.

Unfortunately NCLA has not been as successful in achieving the reciprocal concept of group unity. To put it quite simply, we as members of a diverse organization have still not learned to collaborate — to work together to solve



**Checkpoint**

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common goals. NCLA's weakness lies in its lack of group unity among the often competing diverse elements.

Most of our members feel extreme loyalty to sections or round tables that address issues affecting them individually and collectively. On the other hand, I'm afraid that many members see NCLA as superfluous. I personally view NCLA as the glue that binds all of this wonderful diversity into a powerful professional organization. If we work together, NCLA has the clout to affect societal change through the political process with the North Carolina General Assembly.

I would like for NCLA members to see NCLA not as the problem, but as part of the solution. I believe that we are dealing with a societal problem that is bigger even than NCLA — a widespread distrust of large organizations. This is a problem not only statewide, but also nationwide. For example, the problems of the American Library Association are the same problems of NCLA writ large. The dissolution of this widespread distrust must be accomplished one organization at a time, one state at a time. Let's collaborate and make NCLA a model for the other state library associations to emulate.

What better way to ensure that the state of the association is sound than to compare NCLA's current direction with its vision.

- **We are a member-focused organization**

Our vision is that everyone in North Carolina who works in any library is a member of NCLA.

At our 53rd Biennial Conference, two collections were taken for the benefit of the victims of Hurricane Floyd in eastern North Carolina, which together netted approximately \$2,000. On October 11, 1999, a check was presented to then Secretary of Cultural Resources, Betty Rae McCain, and from her office to Governor James B. Hunt, to establish the Floyd Relief Fund for Eastern North Carolina. Since then, under the leadership of Marlys Ray, the North Carolina Chapter of the Special Libraries Association has mounted a concerted effort to raise funds to aid public and school libraries. Sandi Goodwin, NCSLA Chapter Treasurer, collected \$455, supplemented from the Chapter coffers, to bring their total contribution to \$1,000.

Maureen Costello, Administrative Assistant, has moved her office from the basement of the State Library Building to new space in the Library for the Blind and Physically Handicapped. A new fax

number (919-839-6253) is now available in addition to the telephone line (919-839-6252). Members may e-mail the NCLA Office for assistance at <ncla@mindspring.com>.

On July 21, 2000, a nondiscrimination policy was adopted by NCLA. The policy states that "The NCLA does not discriminate based on race, origin, age, gender, sexual orientation, creed, or disability, and therefore will not enter into contract with any person or organization that discriminates. This policy will be made explicit in all contracts between the North Carolina Library Association or its representatives and any person and/or organization for the use of space and facilities for NCLA-sponsored events. If discrimination is proved on the part of any person or organization that has a contract with NCLA, the contract will be considered null and void." This policy has been in place for less than a biennium and already it has been implemented during the planning phase of this conference.

Also on July 21, 2000, a policy on the use of the NCLA name was adopted. The policy states that "No person or organization(s) may use the name of the North Carolina Library Association without prior consent in writing of the NCLA President, acting on behalf of the NCLA Executive Board."

Also on July 21, 2000, a motion was made and passed "to eliminate the \$5.00 per capita contribution to NCLA for conferences and workshops held by NCLA's various sections and round tables." Also a motion was made and passed that "upon prior approval of the Conference Committee, the Biennial Conference will pay the costs of meeting rooms and audiovisual equipment rental (including telephone lines and computers) and security."

At the January 26, 2001, meeting the NCLA Executive Board passed "A Resolution Supporting ALA Legal Action Against CIPA (Child Internet Protection Act)."

- **We are the association of choice for information professionals**

NCLA is recognized and respected outside of the library/information community and is the leading voice for all types of libraries. By getting our collective and individual messages out to the general public we will be making great strides toward this worthy goal.

We are the North Carolina State Chapter of ALA's Chapter Relations Council. As such we promote ALA programs and initiatives through NCLA and

its various sections and round tables.

Information was supplied to the ALA Chapter Relations Office for the "Recruitment, Retention, and Recognition: Best Practices" document, a result of the 1999 Chapter Relations meeting at the ALA Conference in New Orleans, which I attended. Ross Holt, Vice President 1999-2001, made a presentation on NCLA's Leadership Institute at the 2000 Chapter Relations meeting at the ALA Conference in Chicago.

The NCLA Paraprofessionals Round Table and Public Library Trustees Association have been revitalized through the efforts of Meralyn Meadows of the Stanly County Public Library and Theron Bell of the State Library Commission, respectively.

- **We are committed to continuing education and the professional development of our members**

Continuing education for librarianship is the most important service we offer our members. Four Presidential columns in *North Carolina Libraries* entitled "Milestones in North Carolina Librarianship I-IV" highlighted accomplishments of North Carolina libraries and librarians in the area of continuing professional education in librarianship.

A new NCLA brochure and table-top display have been designed and developed by the NCLA Membership Committee under the leadership of Peggy Quinn of Wake Technical Community College.

The Third Biennial NCLA Leadership Institute, held in March 2001, was a tremendous success thanks to the planning and hard work of George Taylor of the Forsyth County Public Library System, Chair of the 2001 NCLA Leadership Institute. Co-chairs for the 2002 Leadership Institute will be Teresa McManus of Fayetteville State University and Robert James of Wake Technical Community College.

- **We use information and communications technology to serve our members effectively and efficiently**

We are committed to maintaining a large virtual Association and an active electronic outreach program for our members and our profession. The NCLA e-mail discussion list (NCLA-L), the NCLA electronic newsletter (E-NEWS), and the NCLA Web site (NCLAONLINE) have been tremendously successful in reaching our membership with access to computers and the Internet.

We must not forget those who do not have electronic access, however.



*North Carolina Libraries*, our award-winning journal, bridges the gap between the electronic access haves and have-nots. The minutes of the NCLA Executive Board meetings held quarterly throughout the state are recorded in *North Carolina Libraries*. The Conference issue of *North Carolina Libraries* is the official record of our biennial conferences.

#### • We are a fiscally robust organization

We are already looking beyond membership dues for funds for operation and programming. Our new foundation and endowment fund are well established and growing, thanks to contributions from our members and friends. We have established a wonderful working relationship with the State Library of North Carolina to administer their grants from the Library Services Technology Act (LSTA) of the Institute of Museum and Library Services (IMLS) in exchange for funds to help with NCLA's special projects.

NCLA has entered into agreements with the State Library to administer three grants programs from the Library Technical Services Act (LSTA), administered by the Institute for Museum and Library Services (IMLS). The "Libraries, The Very Best Place to Start" program was begun in 1999 and continues to date. The purpose is to increase awareness of library services to children and youth.

Two conferences on Access to Special Collections were held in March 1-2, 2000, and April 4, 2001, both in High Point. The purpose of the first was to plan Internet access to special collections in North Carolina's libraries, archives, and museums. The second conference saw the dedication by newly appointed Secretary of Cultural Resources, Lisbeth "Libba" C. Evans, of the NC ECHO (Exploring Cultural Heritage Online) Web Portal <<http://www.ncecho.org>>, an Internet site to be maintained by the State Library.

The third grant supported a survey of the Spanish-speaking population of North Carolina to determine its needs for library services.

#### Highlights of the Biennium

As you can see, NCLA has been true to its mission and made significant progress toward the fulfillment of its vision during the 1999-2001 biennium.

Highlights of the biennium include a resolution from the Documents Section that was distributed to all twelve House and Senate sponsors of the North

Carolina General Assembly bill entitled "Study Use of Internet for Agency Publications" in October 1999.

The Commission on Charter Schools has completed its study of charter schools in North Carolina and has reported its preliminary findings.

The Commission on School Libraries was appointed in the fall of 1999. Commission members were Wilma Bates, Frances Bradburn, Cindy Cox, Karen Gavigan, Gwen Jackson, Al Jones, Diane Kessler, Diane Kester, Marilyn Miller, Karen Perry, Nona Pryor, and Claudette Wiese. Lou Wetherbee, a library consultant from Dallas, Texas, was employed as facilitator. The charge of the Commission was: "To determine the challenges facing school libraries and school librarians in North Carolina, and to define the roles of the North Carolina Library Association and the North Carolina Association of School Libraries Section in meeting these challenges."

Deliberations began in November 1999 and concluded in October 2000. The Commission met on November 22, 1999, in High Point, on March 23, 2000, in Raleigh, and on June 3, 2000 at the Greensboro Public Library. Further deliberations were prematurely ended by the announcement on October 2, 2000, of the resignation of the NCASL Board to form a new organization for school librarians, the North Carolina School Library Media Association.

The NCLA Endowment has been established with the North Carolina Community Foundation. The purpose of the endowment is to fund continuing education events of the Association. The newly appointed Endowment Committee, chaired by Elizabeth J. Laney, has set a goal of \$100,000 by 2004, the NCLA Centennial.

Ken Eudy of Capital Strategies, a public relations firm in Raleigh, is the first lobbyist registered by the State of North Carolina to advocate the position of libraries of all types, but particularly public libraries, with regard to the Internet filtering legislation being debated by both Houses of the North Carolina Legislature.

The 1999-2001 biennium has seen its ups and downs, but steady progress has been made. The future is bright for the 2001-2003 biennium ahead. Let's all pledge to make NCLA not only an organization that is ONE FOR ALL, but also ALL FOR ONE!

— Plummer Alston "Al" Jones, Jr.

#### PUBLIC LIBRARY SECTION

Board members held many discussions on issues related to public libraries, including filtering, new services to special populations, new book and AV collections and formats, and many other topics. Board meetings are often a stimulating way to keep up with developments in our field and give opportunity for exchanges of ideas and views. PLS supported the NCLA Leadership Conference with a \$500 scholarship.

#### Accomplishments

Despite trouble with the Postal Office losing at least one mailing, the Young Adult Committee under Katherine Saunders Trott continued the quarterly publication *Grassroots*. Concern was expressed about where the money for paid subscriptions was going, and whether this money was credited to PLS YA. The YA Committee cosponsored "Catcher in the Rye? What Should I Buy: Collecting and Promoting Materials for Teens" at the NCLA Conference and brought Pat Mueller from Virginia to present "Clueless in the Library: Young Adults and You."

The Technical Services Committee, under Kim Crawford, planned a web page directory of Public Library Technical Service contacts around the state to facilitate communication. A library school student was to finalize the project as part of her degree, but the project was not completed. Technical Services also sponsored "Survivor 3: Cataloging Electronic Resources."

Lynn Thompson chaired Government Relations and kept the executive board up to date on legislative matters including State Aid and mandatory filtering acts in Washington and Raleigh. PLS expressed its willingness to work with the Public Library Directors Association for Legislative Day in Raleigh. No PLS officer participated in National Legislative Day.

The Audiovisual Committee, jointly chaired by Marie Spencer and Marty Wilson, prepared a workshop on "Audiobooks on CD" but advanced registration was hurt by cuts in travel reimbursements during the 2001 spring. The AV Committee also has compiled a series of "Audiovisual Materials Best Bets for Public Libraries," with the intention of posting this to the NCLA PLS Section Web page. The goal is for it to be published by December 1, 2001. The Committee also coordinated two successful programs at the NCLA biennial conference: 2001 — an AV Odyssey and Tour of

the NC School of the Arts.

The Trustee Committee headed by Ed Sheary is revising the *Trustee Handbook*.

Quarterly meetings under John Zika were held at different public libraries throughout the two years. This gave an opportunity for PLS members from various areas access to the Board and enabled Board members to learn about a variety of libraries. Libraries which hosted meetings included: Wake County, Forsyth County, Davidson County, Asheville/Buncombe County, Public Library of Charlotte and Mecklenburg County, Southern Pines, Durham County, and Greensboro.

PLS, with NC Friends, sponsored a luncheon with Margaret Maron and "How to Start a Friends Group" at the Biennial Conference. A program with Nancy Roberts fell through when Ms. Roberts had to have an operation instead. PLS also organized a conference program called "Schizophrenic World of Internet Policies" and a panel discussion on "TDD and Beyond: Technology for Serving the Hearing Impaired."

— Patrick Valentine

## NC PUBLIC LIBRARY TRUSTEES ASSOCIATION

The North Carolina Public Library Trustees Association sponsored three programs and cosponsored one luncheon at the NCLA 54th Biennial Conference held in Winston-Salem, NC during October 2-5, 2001. The first program, "TLC = Trustees Learning and Communication," was presented on Thursday, October 4, at 10:50-11:50 a.m. Presenter Gwen White provided useful, humorous tips on communicating the library message in your community. At 12-1:30 p.m. on October 4, a luncheon featuring author Dori Sanders was cosponsored by the Trustees Association and the North Carolina Public Library Director's Association. (The luncheon was attended by more than 100 persons.) "Programs@Your Place" was presented at 4:15-5:15 p.m. on Thursday. Dr. Jim Clark, director of the Humanities Extension/Publications Program at North Carolina State University, and Frannie Ashburn, director of the North Carolina Center for the Book were the main speakers. The final program sponsored by the Trustees Association was on Friday, October 5, at 10:30-11:45 a.m. This program was entitled "Politics@Home or@the Capitol!" and discussion was led by Carol Walters, di-

rector of the Sandhill Regional Library System. Additional speakers were Jeff Allen and NC State Representative Preyer Gibson of the 33rd District.

The NC Public Library Trustee Association, including Chair Theron Bell, would like to thank the following individuals for their expert advice in developing the Trustees programs/luncheon for the Biennial Conference: Brenda Stephens, Phil Barton, Ann Marie Elkins, and Carol Walters.

— William Lee Bell

## RESOURCES AND TECHNICAL SERVICES SECTION

The Resources and Technical Services Section (RTSS) of NCLA has a reputation for excellent program planning, development of leaders for libraries in North Carolina, and for honoring members' accomplishments. RTSS's track record of accomplishment has continued in 1999-2001 with the sponsorship of several well-attended workshops, presentations of awards, and opportunities for networking, discussion and continuing education.

Attendance at RTSS programs and table talks at the NCLA 2001 Conference did not seem to be affected by widespread budget concerns and the events of September 11. RTSS-sponsored events in 1999-2001 included the CONSERV Serials Cataloging Cooperative Training workshop of Spring 2000, the Licensing Process workshop of Fall 2000, conference programs and sessions on "Electronic Journals: What Are You Really Getting," "The Digital Collection: Pushing the Boundaries of Research," "Taking the Librarian's 'Aggravation' out of Aggregator Databases," "Aggregators from the Cataloging Perspective," and a session on decision factors related to acquisition of audio books in CD and tape formats. Survey results of evaluations of activities sponsored by RTSS in 1999-2001 are very positive.

RTSS membership declined from 138 to 128, or 7% between 1999-2001. The decline is attributed in part to NCLA problems with postal delivery of membership renewal forms. Flyers and brochures announcing workshops, programs and table talks, as well as the proposed slate of officers, were mailed to current members one month prior to each sponsored event. In an attempt to bypass problems with bulk mail originating from the Raleigh Post Office, RTSS mailings to members during 1999-2001 were dropped off at other postal offices

with first class stamps. Although this method resulted in relatively fast delivery of mailed items, some current members continued to report problems with receipt of expected mail.

The 2001 RTSS awards, with a plaque and \$200 check for each of three recipients, were presented on Friday, October 5 at the NCLA Conference. Award winners included Tim Bucknall of UNC-G for the RTSS Significant Contributions Award, Molly G. Rawls of Forsyth County Public Library for the Doralyn J. Hickey RTSS Best Article Award, and Shirley Outlaw, College of the Albemarle and student at Central Carolina Community College, for the RTSS Student Recognition Award. Additionally, RTSS contributed \$300 for the scholarship fund for the NCLA 2001 Leadership Institute.

RTSS Executive Board Members planned events, developed publicity, evaluated outcomes, and served on committees to identify colleagues deserving recognition, and the time and effort they contributed is truly appreciated by RTSS members. The following individuals served on the Executive Board during 1999-2001: Teresa L. McManus (FSU), Ginny Gilbert (Duke), Margaret Foote (ECU), Bao-Chu Chang (NCSU), Faye Bennett (Duke), Alan Tuttle (NHC), Kathy D'Angelo (ECU), Page Life (UNC-CH), Frieda Rosenberg (UNC-CH), Nancy Newsome (WCU), Kathy Shropshire (GPL), Roberta Tilden (DCPL), Rick Anderson (formerly of UNC-G), and Sebastian Hierl (formerly of NCSU).

— Tereas L. McManus

## ROUND TABLE FOR ETHNIC MINORITY CONCERNS

Under the leadership of Robert Canida, II the Round Table for Ethnic Minority Concerns had a very successful and productive biennium.

- During the 1999-2001 biennium the Round Table for Ethnic Minority Concerns (REMCo) launched a campaign to increase membership in NCLA and REMCo. Information regarding the advantages of participating in the state professional organization was mailed to the deans of the state's library schools. A new brochure about REMCo is being designed to promote the section.
- Plans for a spring workshop were suspended due to the state budget shortfall which greatly curtailed travel in the spring of 2001.
- REMCo launched its Web site <[www.nclonline.org/remco/](http://www.nclonline.org/remco/)> and listserv <[REMCO@papa.uncp.edu](mailto:REMCO@papa.uncp.edu)>.



- The members of REMCo have discussed ways to assist libraries across the state in providing service to the increasing Hispanic population.
- Two issues of the REMCo newsletter were printed during the biennium. Contact Sherwin Riceat <[srice@ncsl.dcr.state.nc.us](mailto:srice@ncsl.dcr.state.nc.us)> to receive a copy.
- REMCo ended the 1999-2001 biennium by co-sponsoring programs with the State Library of North Carolina and sponsoring a luncheon on the last day of the 2001 NCLA Conference. The successful luncheon featured a hat fashion show and a presentation by Michael Cunningham and Craig Marberry, the authors of the book *Crowns*.

— Sherwin Rice

#### ROUND TABLE ON SPECIAL COLLECTIONS

The officers of the Round Table on Special Collections for the last biennium were: Chair, Kevin Cherry; Vice Chair, Tim Daniels; Secretary-Treasurer, Libby Chenault; Director, Jan Blodgett; Director, Eliza Robertson.

The Round Table began the biennium with a brainstorming session open to all members on January 21, 2000. At that meeting a number of topics for workshops were discussed. Among them were: "sources for appraisal," "genealogical sources," and "digitization of icono-

graphic materials." It was decided that the Round Table would hold a workshop during the year on digitization. Receiving a small grant from the LSTA-funded North Carolina ECHO project, managed by the State Library, the Round Table initially planned two sessions of the workshop, but due to circumstances beyond our control, the two workshops were combined into one. Titled, "History Online," and held October 6, 2001 at the Asheboro Public Library, this overview of planning for a digitization project was extremely successful and attracted 41 participants from across the state. Presenters at the workshop included: Jerry Cotton, photographic archivist, UNC-CH; Jan Blodgett, Davidson College Archivist; Robert James, UNCG; John Ansley, Durham County Public Library; Peggy Hoon, Scholarly Communications Librarian, NCSU; and Kevin Cherry, State Library of North Carolina.

During the Biennial Conference the Round Table sponsored three programs: "A Review of the Moravian Archives," "Book Thieves and Building Renovations: Protecting Our Special Collections," and "North Carolina ECHO, Exploring Cultural Heritage Online."

Officers for the new Biennium are:

Chair: Jan Blodgett, College Archivist, Davidson College  
Vice Chair/Chair elect: Melissa

Oleen, Local History/Genealogy Librarian, Rowan Public Library  
Secretary-Treasurer: Ann Wright, Local History Librarian, Asheville Buncombe Library System  
Director: Elizabeth Chenault, Rare Book Collection, UNC-CH  
Director: Eliza Starnes-Robertson, National Humanities Center Library  
— Kevin Cherry Jr.

#### ROUND TABLE ON THE STATUS OF WOMEN IN LIBRARIANSHIP

During the biennium, the Round Table sponsored one development workshop and one state conference program, published five issues of *MS Management*, revised bylaws, and established a round table Web page for the NCLA Web site.

On August 11, 2000, Dr. Dudley Shearburn, professor emerita with the Department of Education and Women's Studies at Salem College, presented a workshop to a mix of public, school, and academic librarians on "Career Crossroads, or Life's a Trip." Career and life choices were examined through the use of literature, art, and music.

In addition to hosting an ever-lively registration table at the 2001 conference, the Round Table sponsored a speaker presentation entitled "Take This Job and Love It." Dr. Iwana Ridgill, a national

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management and training consultant, led participants, with humor and practical wisdom, through an examination of job burnout, stress warning signs, and attitude evaluation.

*MS Management*, the Round Table's newsletter, continues its publication of interviews and timely information. The addition of the Web page now allows for more immediate means of news communication, the two formats remaining as forums for support of women in the profession.

—Laura Weigand

#### TECHNOLOGY AND TRENDS ROUND TABLE

The Technology and Trends Round Table had a productive biennium, thanks to a dedicated, active group of board members. I'd like to thank them for their efforts: Terry Brandsma, Vice Chair/Chair Elect; Pat Reck, Secretary/Treasurer; Suzanne White, Director West; Tracy Ansley, Director East; Michael Somers, Liaison to *North Carolina Libraries*; and Eleanor Cook, Past Chair.

Our activities in the off-conference year included co-sponsoring two daylong workshops. In May 2000, TnT partnered with Microcomputer Users Group for Libraries in North Carolina (MUGLNC) to present "E-Toys or Geek Toys?: Tools for 2000." Over 40 participants attended four separate sessions covering hot technology topics in libraries. Nancy Gibbs from NC State talked about E-Books and Net Library. Giz Womack from Wake Forest University shared information about personal digit assistants such as Palm Pilots. Lynne D. Lysiak and Tom Bennett presented Appalachian State's Belk Library wireless networking project. Finally, Jane Falls from Catawba College talked about the benefits and features of digital cameras.

In December 2000, TnT and the State Library collaborated to present a

LITA Regional Institute on Database-Driven Web Sites. Kristin Antelman from the University of Arizona Health Sciences Library conducted this in-depth program that was designed to teach how dynamic web sites work and to provide practical information on applications and appropriate solutions to building dynamic sites. The success of this workshop, attended by over 100 people from across NC and surrounding states, was due in large part to the hard work and organizational skills of the late Elaine Christian from the State Library. It was a privilege to have the chance to work with her on this well-received workshop.

During the year 2001, TnT's main focus was on planning and presenting quality programs for the NCLA biennial conference in October. In addition to planning two program sessions for the conference, TnT decided to try holding a pre-conference as well.

Our pre-conference took place at Z. Smith Reynolds Library at Wake Forest University (WFU). The all day program was called "Web Tools for Librarians" and attracted 20 attendees. Participants chose to attend 2 of 4 tracks offered. Track 1, Web Authoring, provided hands-on instruction for HTML coding and Dreamweaver. In Track 2, Libraries on the Web, participants learned about innovative uses of the Web by libraries and using the Web for library instruction. Track 3, Tips and Tricks for Great Web Sites, included a discussion of Web design issues and demonstrations of multimedia for the Web. Track 4, Taking Your Site to the Next Level, focused on using teams to manage your site and involving your users through the use of focus groups and usability testing. Session presenters included several from the ZSR Library staff — Giz Womack, Rosalind Tedford, Bill Burger, and Susan Smith. We were fortunate to have Lynne D. Lysiak and Virginia Branch from Appalachian State and Ron Andrews from Forsyth Public

Library agree to present also. Lynne and Virginia reported on the usability testing done on their Web site and Ron Andrews told about his experience as a focus group moderator for sessions held at WFU last spring.

We were very excited to line up noted speaker Stephen Abram as TnT's "keynote" speaker for the conference. He is an energetic presenter on technology issues and we knew he would make a very positive contribution to the conference program. However, the events of September 11 caused his employer to restrict travel of their staff to the United States, so he was forced to cancel his presentation. We hope to reschedule him again sometime in the next biennium. Our second program, "Never Having to Say You're Sorry: a Software Solution for Integrating E-Journals and Document Delivery for Comprehensive Article Access," took place as scheduled. Tim Bucknall and Beth Bernhardt, from the University of North Carolina at Greensboro, talked about their project to create Journal Finder, a Web-based tool for making journal access easy for their users. They have created a very technologically slick, functional product, and those who attended the session were very impressed with the potential it showed for solving a major problem in libraries today.

At the TnT luncheon held on the last day of the NCLA conference, officers for the next biennium were voted into office. They are: Terry Brandsma, Chair; Lynne D. Lysiak, Vice Chair/Chair Elect; Kathleen Moeller-Peiffer, Secretary/Treasurer; Suzanne White, Director West; Vanessa Mullis, Director East; Rosalind Tedford, Liaison to *North Carolina Libraries*; and Susan Smith, Past Chair.

In addition to the above activities, TnT decided during the last biennium to provide a partial scholarship to the Leadership Institute, and contributed \$300 to help someone attend.

—Susan Smith

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