

north carolina libraries

ISSN 0029-2540

TABLE OF CONTENTS

THEME ARTICLES

PART ONE: TECHNOLOGY AND LIBRARIANSHIP

- 136 Foreword, *April Wreath*
139 Libraries and Technology: Forging New Frontiers or Lost in the Wilderness? *Bil Stahl*
145 Automated Reference Service: "Pressing F1 for Help," *Donna Cornick*
151 Automating the Reference Department: A Goal Oriented Approach, *Johannah Sherrer*
155 Teaching Computer Skills in the Public Schools of North Carolina: Moving from Who to How, *Carol G. Lewis*
158 Where Do We Go from Here? One School System's Look at Past, Present and Future Uses of Technology, *Diane Kessler and Lynda Fowler*

PART TWO: LIBRARY ONLINE SYSTEMS

- 163 Staff Education in Automation through Vendor Demonstrations, *Linda Folda*
168 Evaluating the Performance of the Online Public Access Catalog: A Redefinition of Basic Measures, *Robert N. Bland*
174 Unfolding the Mysteries of Aladdin: The Impact of an Integrated Online System on Cataloging Operations, *Patti Easley and Lovenia Summerville*
180 Smart Barcodes: A Wise Decision, *Ricki Val Brown*
181 Dumb Barcodes: The Smart Way to Go, *Harry Tuchmayer*
186 Moving to the Next Online System: Points to Consider, *Marcia L. Kolb*

FEATURES

- 135 From the President
191 Research in North Carolina Librarianship
192 North Carolina Books
199 NCLA Minutes
202 About the Authors

Cover: Johannah Sherrer, "Automating the Reference Department: A Goal Oriented Approach," North Carolina Libraries 47 (Fall 1989): 151.

Advertisers: Broadfoot's, 167; Brodart, 138; Checkpoint, 154; Ebsco, 189; Faxon, 162; Flamm (Macmillan), 190; H.W. Wilson, 134; Mumford Books, 176; Quality Books, 157; Scarecrow Press, 143; SIRS, inside front cover; Solinet, 183; Southeastern Microfilm, 148; UNC Press, inside back cover.

Add these
**VIDEO
 RESOURCES**
 to Your Collection...



The American Storytelling Series

Each Volume \$99 U.S. and Canada, \$109 other countries.
 Volumes 1-4 or 5-8 \$349 U.S. and Canada, \$389 other countries.

Volume 1—Stories by Jackson Gillman, Gayle Ross, Maggi Peirce

Volume 2—Stories by Ron Evans, Diane Wolkstein

Volume 3—Stories by Heather Forest, Lynn Rubright, Laura Simms

Volume 4—Stories by Jon Spelman, Chuck Larkin

Volume 5—Stories by David Holt, Barbara Freeman & Connie Regan-Blake, Mary Carter Smith

Volume 6—Stories by Ed Stivender, Brother Blue, Jay O'Callahan

Volume 7—Stories by Elizabeth Ellis, Carol Birch, Michael Parent

Volume 8—Stories by Donald Davis, Marcia Lane

How To Use the Readers' Guide

\$49 U.S. and Canada, \$59 other countries, with a subscription to *Readers' Guide* or *Abridged Readers' Guide*; \$69/\$79 without a subscription.

How to Use WILSONDISC®:

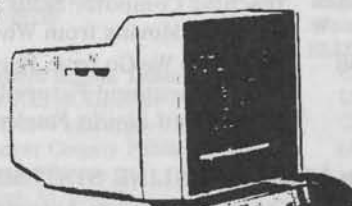
The Browse Search Mode

\$49 U.S. and Canada, \$59 other countries, with a subscription to WILSONDISC or purchase of a Demo Disc; \$69/\$79 without a subscription.

Online Searching:

An Introduction to WILSONLINE®

\$89 U.S. and Canada, \$99 other countries.



Basic Book Repair with Jane Greenfield

\$89 U.S. and Canada, \$99 other countries.

Booktalking with Joni Bodart

\$89 U.S. and Canada, \$99 other countries.

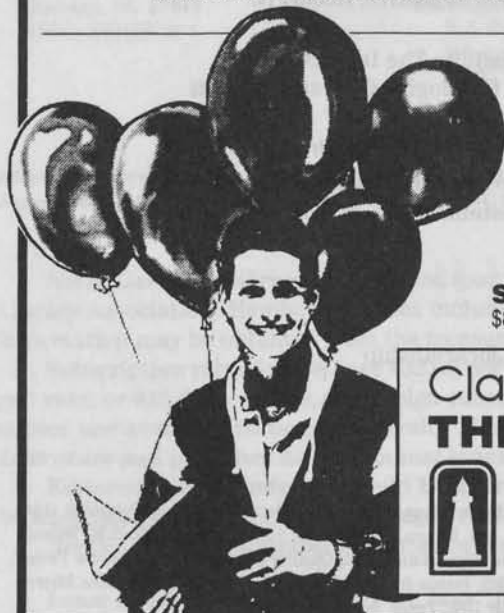
Making Friends:

Organizing Your Library's Friends Group

\$59 U.S. and Canada, \$69 other countries.

Storytelling with Caroline Feller Bauer

\$89 U.S. and Canada, \$99 other countries.



Classics from
THE H.W. WILSON COMPANY



950 University Ave., Bronx, NY 10452

To Order Call Toll-Free 1-800-367-6770.

In New York State call 1-800-462-6060;

in Canada call collect 1-212-588-8400.