

## NCLA Section Activities

### Communications Workshops A Success

Over 350 public library staff members attended a series of four workshops held by the In-Service Training Committee of the Public Libraries Section of the North Carolina Library Association. Entitled *Don't Bother Us — We Can't Cope*, the workshops focused on the importance of attitudes held by individuals who man service points in public libraries. Although the formats of the workshops were similar — each featuring a keynote address, a banquet talk, films, and several opportunities for group discussion — each assumed an identity of its own.

The staff of the Robeson County Public Library, headed by Mrs. Betsy Parmele, served as hostesses for the first workshop held in Lumberton on September 13 and 14. Mrs. Margaret Harper, a long-time friend and supporter of North Carolina libraries, delivered the afternoon keynote address. In calling upon librarians to sell their services to their communities, Mrs. Harper stressed the importance of both verbal and nonverbal communication between library staffs and patrons. In a banquet session held at the Greenbrair Motel, Secretary Sam Ragan of the Department of Art, Culture and History discussed the progress of State government reorganization and its implications for library service in North Carolina. In particular Ragan outlined plans being made by the Office of the State Library in Raleigh to encourage better public library service and cooperation among many different agencies. The Lumberton workshop was moderated by Mrs. Dorothy Ware, Adult Community Services Librarian for the Public Library of Charlotte and Mecklenburg County.

The Henderson County Public Library in Hendersonville was the site for the second workshop on September 18 and 19. Mrs. Elizabeth Marshall and her staff worked closely with John Barrow, who moderated the session. Barrow is an Extension Librarian for the Northwestern Regional Library.

Neal Austin, Director of the High Point Public Library, addressed the librarians from the Western part of the state. Austin called upon the workshop participants to help the public library realize its potential as a force in the life of community. An evening session featured Eliot Wigginton, editor of *The Foxfire Book*. Wigginton and two of his student from Rabun Gap, Georgia, explained their attempts to record and preserve the heritage of the mountain folk of Appalachia.

Miss Charlesanna Fox and members of her staff at the Randolph Public Library hosted the third workshop at the Sir Robert Motel in Asheboro on September 20 and 21. Moderated by Miss Fox, this workshop featured an afternoon talk by Neal Austin and a banquet speech by Mrs. Nancy Roberts. Using a series of color slides taken by her husband, Bruce Roberts, Mrs. Roberts discussed their various published works including their latest book, *The Governor*.

On September 26 and 27 the final workshop in the series was held at the Roanoke Rapids Holiday Inn. Mrs. Nellie M. Sanders, Director of the Pettigrew Regional Library, moderated the sessions with assistance from Miss Maude Fleming, Acting Librarian in Halifax County. Dr. Herman L. Totten, Assistant Dean of the College of Library Science at the University of Kentucky, delivered both the keynote talk and the

banquet address. Covering several aspects of communication, Dr. Totten concentrated initially upon barriers to communication and means of removing these barriers. He concluded with a series of thoughts on the nature of interpersonal communication.

The In-Service Training Committee was gratified by the nature of the response to the workshops and wishes to plan future activities of interest. Individuals having comments concerning this series of workshops or suggestions concerning future programs should feel free to contact the committee members. In addition to the four moderators — Mrs. Ware, Mr. Barrow, Miss Fox, and Mrs. Sanders — other members of the Committee include Betty Ward, Ann Andrews, William Hill, Peggy Parks, Kathleen Gilleland, and Nancy O'Neal.

#### **Development Committee of**

#### **Public Libraries Section Quite Busy**

The Development Committee of the Public Libraries Section of the North Carolina Library Association is reported to be one

of the most active committees in the state association. During the past months it has met three times, twice in Graham and once in Winston-Salem, and it is currently planning a fourth meeting to be held in Albemarle on January 16 and 17, 1973. The committee has suffered two losses in membership since it began its work last year. Jeanette Baxter and Chairman William Hess have resigned. Arial Stephens and William Roberts are currently co-chairing the committee. The following committee appointments were made:

1. State Wide Library Card: Arial Stephens, chairman; William Roberts, Elizabeth Marshall, and George Linder.
2. Minimum Criteria for Regional Organization: Eugenia Babylon, chairman; Evelyn Parks, Louise Boone, and Jeanette Baxter.
3. Accreditation Standards: George Linder, chairman; Walter Gray, George Viele, and Elaine Von Oesen.

The Library Development Committee approved the following motion at its summer meeting in Graham:

#### **Motion on Free Statewide Reciprocal Borrowing**

WHEREAS, A poll of 67 public librarians representing all public libraries large and small in North Carolina has shown only four opposed to statewide reciprocal borrowing, and 63 in favor, and,

WHEREAS, all citizens of North Carolina have contributed toward the state aid which is distributed to the public libraries, and,

WHEREAS, all citizens should have the right to use the libraries which have received these state funds, and,

WHEREAS, over \$1,000,000 in Federal Aid has been distributed to public libraries in North Carolina in the past four years, and all citizens should have the right to borrow materials from public libraries receiving this money too, and,

WHEREAS, free statewide reciprocal borrowing will create a demand in those areas without good library service for better service close to home, and,

WHEREAS, legislators will be more easily persuaded to fund public libraries in North Carolina if the results of the use of these funds are available to every citizen of North Carolina through free statewide reciprocal borrowing;

**NOW THEREFORE BE IT RESOLVED:**

That the North Carolina Public Library Development Committee hereby asks the North Carolina State Library and the Board of the North Carolina State Library to implement a program for free statewide reciprocal borrowing, as follows:

1. All public libraries receiving state and federal aid will sign a statement provided by the State Library that they will allow free borrowing privileges to all state residents of North Carolina.
2. The State Library will provide library cards for all systems wishing to use them for their patrons.
3. A fund of \$1,000 will be set aside from which libraries with annual book budgets of less than \$5,000 may be reimbursed for library materials not returned by patrons from outside their political service area, upon the filing of the proper form supplied by the State Library.

On motion by William H. Roberts, seconded by George R. Linder, and approved by the following recorded vote: Yes—8, No—0, Abstain—4.

However, it has since been learned that the question of a statewide library card was referred by the State Library Board to the Attorney General's office. It was the opinion of the Attorney General's office that, under existing laws, a library could not be required to honor cards from other libraries in the state. Advocates of the plan are reportedly challenging the opinion. Without question, more will be heard in this area in the near future.

**Poet Addresses JMRT**

John Beecher, one of the most powerful poets in the United States with international fame—often compared with Thoreau, Emerson, and Robert Frost—spoke to members of the Junior Members Round Table at their Saturday morning brunch on October 7 at the Downtowner Motor Inn in Asheville, North Carolina.

Beecher studied engineering at VMI and Cornell, literature at the University of Alabama, Harvard and the Sorbonne, and sociology at the University of North Carolina. He taught at Dartmouth and the University of Wisconsin, and for eight years worked for New Deal Agencies as district relief administrator in North Carolina. As he was brought up in Birmingham, Alabama, many of his poems are about the South. He has given more than 200 read-

ings of his poetry on college and university campuses, at conferences, in schools and theatres all over the world.

Beecher is listed in *Who's Who in America* and is the only poet sponsored by the Arts Program of the Association of American Colleges.

**College and University  
Section Fall Tutorials  
Deemed an Overwhelming Success**

On October 9 and 10, 1972, the College and University Section sponsored two days of tutorial sessions at the Hilton Inn in Greensboro. Approximately 200 library personnel from across the state attended one or more of the sessions which ran simultaneously in groups of three on the days mentioned. In addition to the lecture-

question-and-answer tutorial sessions, Dean Holley from the Library School at Chapel Hill presented a luncheon address and Katherine Stokes from the Department of Health, Education and Welfare presented a dinner address. Joseph Ruzicka Bindery hosted an elaborate cocktail party on the evening of the 9th.

In addition to Dr. Holley and Katherine Stokes, distinguished librarians or library educators acting as resource personnel were: Mrs. Rosalind Campbell of Caldwell Technical Institute; Dr. Hugh Hagaman of UNC-G; Dr. Doralyn Hickey of UNC-CH; Dr. Jerrold Orne, UNC Librarian; and Dr. Wayne Yenawine of the University of South Carolina.

The titles of some of the tutorial sessions were: "Who Runs the iLibrary;" "Dewey Decimal, 18th Edition;" "The Library Technical Assistant: Sociological Background,

Training, Opportunities;" "Building College and University Library Collections: The Limits to Growth;" "Southern Association Standards of College and University Libraries;" and "Relations Between Technical and Public Services."

Stan Hicks of the UNC-G Library; David Jensen, Greensboro College Librarian; and Herbert Poole, Director of Libraries at Guilford College, were the principal organizers for the tutorials, which were something of a "first" for North Carolina librarians.

Total receipts for the event exceeded \$2,000 and produced a surplus in the College and University Section treasury of approximately \$385.00.

Papers presented at several of the tutorial sessions will appear in future issues of *NORTH CAROLINA LIBRARIES*.

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